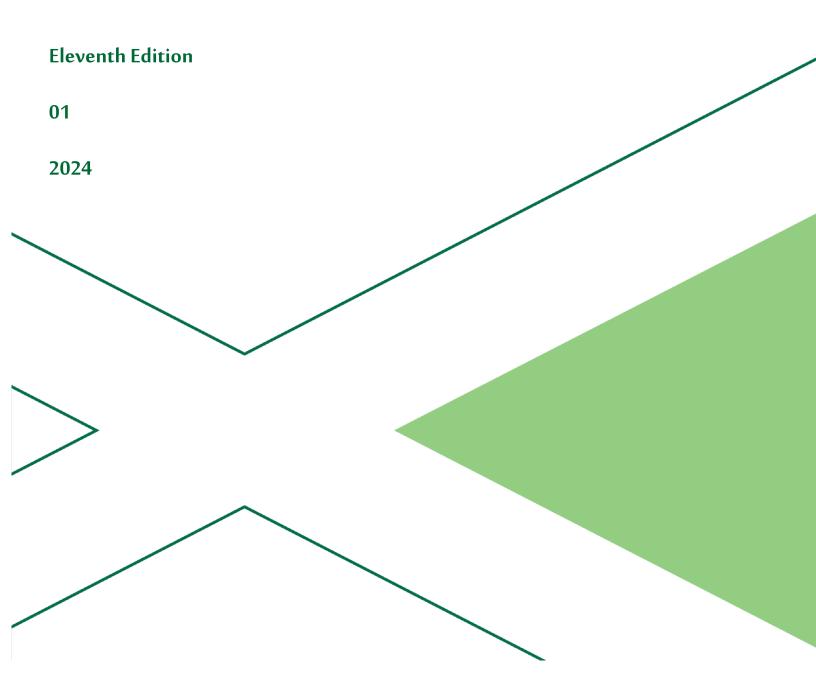


# **SERVICES MANUAL**



### Table of Content

01.00: THE AIM OF	THIS MANUAL	1
02. 00: INTRODUCT	ION TO THE LICENSES AND INVESTMENT	2
03.00: ISSUANCE O	F LICENSES	4
03.01	Services License	5
03.02	Industrial License	ε
03.03	LICENSE FOR A SCIENTIFIC AND TECHNICAL OFFICE	7
03.04	TEMPORARY CERTIFICATE TO SUBMIT PROPOSALS FOR GOVERNMENT PROJECTS	8
03.05	REAL ESTATE LICENSE	8
03.06	TEMPORARY LICENSES FOR THE PERFORMANCE OF A GOVERNMENT/SEMI-GOVERNMENT CONTRACT	10
03.07	COMMERCIAL LICENSE	11
03.07.01	COMMERCIAL LICENSE WITH SAUDI SHAREHOLDER	12
03.07.02	100% FOREIGN COMMERCIAL LICENSE	13
03.08	LICENSE FOR TRANSPORT	15
03.08.01	SERVICE FOR ISSUING LICENSE TO PRACTICE BUSES LAND PUBLIC TRANSPORT WITHIN CITIES	16
03.08.02	SERVICE FOR ISSUING LICENSE TO PRACTICE LAND PUBLIC TRANSPORT BY METROS WITHIN CITIES	18
03.08.03	SERVICE FOR ISSUING LICENSE TO PRACTICE OTHER TRANSPORT	20
03.09	PROFESSIONAL LICENSE	23
03.09.01	PROFESSIONAL LICENSE WITH SAUDI SHAREHOLDER	23
03.09.02	CONSULTING LICENSE FOR ENGINEERING OFFICES	25
03.09.03	FOREIGN LAW FIRMS LICENSE	26
03.10	Entrepreneur Licenses	28
03.11	Consulting License for Technical & Economic Communication Offices	29
03.12	LICENSE FOR SERVING AGENTS AND PROVIDING WORKERS SERVICES	30
03.13	LICENSING OF PRINTING AND PUBLISHING	32
03.14	AGRICULTURAL LICENSE	33
03.15	MINING LICENSE	34
03.16	LICENSE ISSUANCE SERVICE FOR BENEFICIARIES OF THE CORRECTIVE PERIOD FOR THE NATIONAL PROGRAM T	О СОМВАТ
COMMERCIAL	CONCEALMENT	35
03.17	REGIONAL HEADQUARTERS (RHQ) LICENSE	37
04.00: AMENDMEN	NT OF LICENSE	39
04.01	RE-ALLOCATION OF SHARES OR EXIT/ ENTRY OF SHAREHOLDERS OR MERGE COMPANIES	40
04.02	TRANSFER OF OWNERSHIP TO INHERITORS OF INDIVIDUAL ENTITIES INTO A COMPANY	47

04.03	OPENING OF BRANCHES OR MARKETING CENTERS	43
04.04	CLOSURE OF BRANCHES OR MARKETING CENTERS	44
04.05	Adding or Modifying or Eliminating Services or Products of (Services/Industrial Projects)	45
04.06	Capital Reduction	46
04.07	Capital Increase	47
04.08	Increase of Manpower for Industrial Projects	48
04.09	Change of Location	49
04.10	CHANGE OF COMMERCIAL NAME FOR ONE OF THE PARTNERS	50
04.11	MODIFYING THE NATIONALITY OF THE FOREIGN INVESTOR	51
04.12	CHANGE THE LEGAL ENTITY	52
05.00: RENEWAL C	OF LICENSES	53
06.00: PROPERTY	OWNERSHIP AND SALE	55
06.01	Property Ownership Service	56
06.02	SALE OF PROPERTY	57
06.03	PROPERTY OWNERSHIP SERVICE FOR PROPERTY INVESTMENT	58
06.04	PROPERTY SELLING SERVICE FOR PROPERTY INVESTMENT	59
07.00: CONVERSIO	ON OF FOREIGN ENTITY TO NATIONAL ENTITY 100%	60
08.00: VOLUNTAR	ILY CANCELLATION OF LICENSE	62
08.01	NOTIFICATION FOR THE PURPOSE OF VOLUNTARY CANCELLATION OF THE LICENSE	63
08.02	APPLY OF VOLUNTARY CANCELLATION OF THE LICENSE	64
09.00: MINISTRY (	OF INVESTMENT SPECIAL SERVICES	65
09.01	RENEWAL OF LICENSES FOR LIQUIDATION PURPOSES	66
09.02	Updating Entity's Contact Information	67
09.03	Transfer of Sponsorship of the Foreign Investor	68
09.04	RENEWAL OF RESIDENCE PERMIT OF THE INVESTOR WHOSE LICENSE IS CANCELLED	69
09.05	Exit-Re-Entry Visas of the Investor whose License is Cancelled (Licenses for Liquidation purpose)	70
09.06	FINAL EXIT OF THE INVESTOR WHOSE LICENSE IS CANCELLED	71
09.07	ISSUANCE OF SUPPORTING LETTER FOR INVESTOR PROFESSION	72
09.08	Extension of the Written Notification Deadline	74
09.09	REPLY TO THE WRITTEN NOTIFICATION	75
09.10	GOVERNMENT DATA UPDATE SERVICE	76
09.11	Opening an Account for the Saudi Investor	77
09.12	CHANGING THE E-MAIL	78
09.13	ISSUANCE OF SUPPORTING LETTER FOR HIGHER PROFESSIONS	79

	09.14	New Work Visa Authorization Authentication	79
	09.15	ENDING OF SERVICE SUSPENSION FOR AN INVESTOR IN PASSPORTS DEPARTMENT	81
10.00	: GOVERNMENT E	ENTITIES' SERVICES IN MINISTRY OF INVESTMENT INVESTORS' RELATIONS CENTERS	82
	10.01	MINISTRY OF JUSTICE	83
	10.0101.	ISSUANCE OF ATTORNEY	83
	10.01.02	Industrial Mortgage	84
	10.01.03	AUTHENTICATION OF COMPANIES' ARTICLE OF ASSOCIATION	85
	10.0104.	AUTHENTICATION OF AMENDMENT RESOLUTION OF COMPANIES' ARTICLE OF ASSOCIATION	86
	10.010.5	Property Conveyance	87
	10.01.06	AUTHENTICATION OF THE AUTHORIZED USAGE OF TRADEMARKS	88
	10.01.07	Acknowledgment of Debt and Acquittance	89
	10.01.08	Mortgage and Mortgage Liberation	90
	10.01.09	Property Deeds Amendment	91
	10.01.010	PROPERTY DEEDS UPDATE	92
	10.02	GENERAL DEPARTMENT OF PASSPORTS	93
	10.02.01	Exit and Return Visa	93
	10.02.02	Final Exit Visa (For the investor and the higher professions)	94
	10.02.03	CANCELLATION OF EXIT AND RETURN VISA	95
	10.02.04	Issuance of New Iqama	96
	10.02.05	Issuance of Iqama for Private Driver or Maid	97
	10.02.06	Dismissal of a Dependents Holding Separate Iqama	98
	10.02.07	Renewal of Iqama	99
	10.02.08	Cancellation of Iqama for Person who has leaved and has not returned	100
	10.02.09	ISSUANCE OF REPLACEMENT COPY OF DAMAGED IQAMA	101
	10.02.10	Addition of Dependents to Paterfamilias	102
	10.02.11	PRINT Application	103
	10.02.12	BIO FINGERPRINT	104
	10.02.13	Amendment of Passport Data	105
	10.02.14	Transferring sponsorship and modifying higher professions	106
	10.02.15	Services Transfer for Private Driver and Maid	107
	10.03	MINISTRY OF HUMAN RESOURCE AND SOCIAL DEVELOPMENT	108
	10.0301.	Data Updating	108
	10.030.2	SERVICES TRANSFER OF EXPATRIATES	109
	10.03.03	AMENDMENT OF ENTITY NAME	110
	10.03.04	Professions Amendment (High Professions)	111
	10.03.05	ACTIVATE A COMPANY FILE	112

	10.03.06	DEACTIVATE A COMPANY FILE	113
	10.03.07	Convert Establishment File Under Procedure	114
	10.03.08	Unified Number Account Manager	115
	10.03.09	Visa Issuance for High Professions	116
	10.03.10	Work Permit Issuance for High Professions	117
	10.03.11	Update Expatriate Information	118
	10.04	RECRUITMENT AFFAIRS DEPARTMENT AT THE MINISTRY OF INTERIOR	119
	10.04,01 BRING IN	I A RESIDENT'S	
	FAMI <b>LY</b>		1
	19		
	10.05	GENERAL ORGANIZATION FOR SOCIAL INSURANCE	120
	10.05.01	Change Account Manag	120
	10.05,02	GENERAL SEPARATION OF INDIVIDUAL ESTABLISHMENTS FROM THE COMPANY	121
	10.06	Ministry of Foreign Affaires	122
	10.060.1 ATTE	STATION OF COMMERCIAL	
	DOCUMENTS		122
	10.060.2 FAM	ily Visits Service for High Professions on the E-Visa	
	PLATFORM	123	
	10.060.3 DEST	TINATION OF ARRIVAL	
	Modification		124
11.00	GENERAL RULES	AND PROVISIONS	125
	11.01	ADDITIONAL OBLIGATIONS DEPENDING ON THE TYPE OF LICENSE	126
	11.02	LICENSE CANCELLATION BY THE MINISTRY OF INVESTMENT (PUNITIVE CANCELLATION)	129
	11.03	Types of Licenses, Minimum Capital Requirement and Percentage of Saudi Partnership	130
	11.04	RIGHTS OF FOREIGN INVESTOR	131
	11.05	POWERS OF MINISTRY OF INVESTMENT	135
12.00	: COMMUNICATIO	ON WITH MINISTRY OF INVESTMENT	136
	12.01	MECHANISM OF COMMUNICATION WITH MINISTRY OF INVESTMENT	137
	12.02	ADDRESSES OF MINISTRY OF INVESTMENT INVESTORS' RELATIONS CENTERS	138
13.00	: FORMS		139
	13.01	FORM OF UPDATING OF ENTITY'S CONTACT DETAILS	140
14.00	: APPENDICES		141
	14.01	Appendix (1): List of Businesses Excluded from Foreign Investment	142
	14.02	Appendix (2): Authorization To Register Articles Of Association	143

#### 01.00: The aim of This Manual

This manual is intended to clarify the requirements and procedures for services provided in Ministry of Investment to raise the efficiency in the implementation of services with quality satisfying the customers. This manual also aims to provide a reference for all Ministry of Investment employees and its audience of customers and the relevant authorities to ensure enhancing transparency and clarity in the procedures of the provided services and standardize implementation mechanisms.

Version series	Edition date	First edition series	Page
11.00	01/09/2024	11.01	1

#### 02. 00: Introduction to the Licenses and Investment

Welcome to the Kingdom of Saudi Arabia and Welcome to the Ministry of Investment. The granting of new licenses to invest in the Kingdom of Saudi Arabia and procedures of amendment requests of existing licenses are based on a fixed base that Saudi Arabia is seeking to attract and enable serious investments that contribute positively to the development of the national economy and sustainable development, including the following:

- 1. Transfer and localization of technical knowledge to the requests of the license in the industrial activities.
- 2. Diversifying sources of income in the Kingdom of Saudi Arabia.
- 3. Increase exports.
- 4. The development of the Saudi manpower.
- 5. Enhance the competitiveness of the economy and its products in the local and global markets.
- 6. Balanced development between the administrative regions of the Kingdom.

Therefore, Ministry of Investment welcomes you and looking forward to provide the applicants with the local or global characteristic expertise of investment applications, in addition to the financial and organizational ability to activate investment in the Kingdom through the following:

- 1. Production method according to the latest standards and international specifications.
- 2. Plan for hiring and training of the Saudi nationals.
- 3. A statement of such investment positive contribution in technology transfer, localization of specific jobs and enhance the competitiveness of the Kingdom of Saudi Arabia in global markets as well as increasing exports.

Ministry of Investment is also working on improving the investment environment through various opportunities for development to attract value-added investments and advanced electronic services. This offers the flexibility in dealings between investors and Ministry of Investment in issuing licenses; in addition to the coordination with various concerned government agencies and provide post-licensing services with other government agencies represented in Ministry of Investment investors' relations centers as shown in section (12, 00) of this manual.

The Ministry of Investment also seeks to facilitate the entry of value-added foreign establishments and holders of distinguished residency to discover the Saudi market and provide the opportunity to establish companies to practice various activities through the establishment of one of the following legal entities:

- 1. Limited Liability Company.
- 2. A one-person limited liability company.
- 3. Joint Stock Company.
- 4. Branch of a foreign company.
- 5. Solidarity Professional company.
- 6. Simplified Joint Stock Company

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	2

Finally, we would emphasize that the investment is open in all fields except those specified in the negative list as annex no.

(1) Of this manual. In addition, in order to facilitate business investments in Saudi Arabia, we offer you below the plan for the issuance of the relevant government licenses and the investor journey to establish business:

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	3

# **03.00: ISSUANCE OF LICENSES**

#### 03.01 Services License

#### Service Description

Service activity license comprises of the following activities: (Constructions, Administrative Investment, Information Technology, Tourism, Training, Health, Insurance and Re-Insurance, Education, Advertising and Media, Logistic Services, Organizing Exhibitions, Catering and Food Services, Financial Services, Aviation and Handling Services, etc.).

### Service Documentations

- 1. A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case his data is not registered in the ABSHAR system).
- 2. Financial statements of the last financial year of the applicant foreign company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- Consistency between the total percentage of the Saudi (shareholder/ shareholders) and the capital according to the financial limits set forth for the type of activity as show in Section No. (11.03) of this manual.
- 2. Premium residence holders are exempted from the above documents.
- 3. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 4. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal — Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	5

### 03.02 Industrial License

### Service Description

This service is provided to all industrial licenses, such as heavy and light industries and transformative industries.

### Service Documentations

- A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the
  national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case
  his data is not registered in the ABSHAR system).
- 2. Financial statements of the last financial year of the applicant foreign company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- 1. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 2. Premium residence holders are exempted from the above documents.
- 3. The applicant must enter data on the Saudi national or GCC national identity / premium residence/residence if one of the partners holds any of these documents or the commercial registration data for the participating Saudi companies during the electronic application submission.
- 4. The licensee must train at the Ministry of Industry and Mineral Resources to obtain an industrial license and National Center for Environmental Compliance an Obtaining an environmental approval.

### **★** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	6

### 03.03 License for a Scientific and Technical Office

### Service Description

This service is provided to foreign companies that have a Saudi agent distributing the company's products in the Kingdom, and such companies that wish to open an office to provide scientific and technical services to agents, distributors and consumers of their products.

### Service Documentations

- 1. A copy of the commercial register of the participating entity authenticated by Saudi Embassy.
- 2. A copy of the agency authorizing the agent or distributor.

#### Service Rules and Restrictions

- The office shall perform market feasibility studies on the type of the company's activity, and prepare reports of this study for the main center. The office shall submit an annual summary of its activities to Ministry of Investment.
- 2. The office is prohibited from performing any contracts or commercial activities or investments in the Kingdom, directly or indirectly, while it is also prohibited from earning any fees for training Saudi technicians.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from the Ministry of Investment
  investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years
  (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	7

### 03.04 Temporary certificate to submit proposals for government projects

#### Service Description

Entities that need to bid for government projects are able to apply to Ministry of Investment by requesting a temporary certificate to bid for government projects in accordance with the decision of the Council of Ministers No. (405) dated 22/10/1435 AH.

### Service Documentations

- 1. A copy of the commercial register of the entity in its original country authenticated by Saudi Embassy.
- Submit the Financial Statements for the last three years, prepared by an internationally acclaimed legal office with assurance that the reference guide is free of any errors.
- 3. Provide copies of letters of award for the three projects carried out by the company as the main contractor and accomplished within the last seven years. The value of each one of them should exceed the minimum value required from the contractors classified as a first degree in the Saudi Arabian Ministry of Municipal and Rural Affairs.
- 4. Provide a copy of the ISO 9001 certificate (valid).
- 5. Provide a copy of the ISO 14001 certificate or alternative certificates (valid).
- 6. Provide a copy of the Occupational Safety Certificate OSHAS 18001 (valid).
- 7. Submit a confirmation confirming the reliability of the information provided, including that the person signed is authorized to make decisions explaining the means of communication

### **■** Service Rules and Restrictions

- 1. The period of the certificate is one year only.
- 2. This certificate does not entitle the entity to issue a commercial registration.
- 3. In case the government project awarded to the entity, it shall not execute the contract except by obtaining Service License No. (03.01) of this manual or obtaining a temporary license for the performance of government/ semi-government contracts under the service no. (3.06) of this manual.
- 4. The company's total revenue, according to the financial statements for the three years prior to the certificate request must be more than five hundred million Saudi riyals.
- 5. The company must have made profit in the three financial statements for the last five years in order to request a temporary certificate.
- 6. All documents provided for this application must be authorized by the Saudi embassy in the applicant country.

#### **♦** Service Fees

N/A

# Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	8

#### 03.05 Real Estate License

#### Service Description

This service provided to foreign companies in property field in case that the total cost of the project, in terms of both land and construction, is not less than 30 million Saudi riyals in terms of land and construction and the investment established outside the borders of the cities of Mecca and Medina.

### Service Documentations

- 1. A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case his data is not registered in the ABSHAR system).
- 2. Financial statements of the last financial year of the applicant company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- Consistency between the total percentage of the Saudi (shareholder/ shareholders) and the capital according to the financial limits set forth for the type of activity as show in Section No. (11.03) of this manual.
- 2. Premium residence holders are exempted from the above documents.
- 3. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 4. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.
- 5. In case the licensed business is related to property investment projects, the amount of the project to be constructed shall not be less than (30,000,000) Saudi Riyals for land and building outside the scope of Mecca and Medina.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals after the first year.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal — Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	9

### 03.06 Temporary licenses for the performance of a government/semi-government contract

### Service Description

This service shall be provided to the foreign entities that do not have foreign investment License for the contract activity, for which a government or semi-government contract is awarded, providing the possibility to apply for a temporary license to execute a government or semi-government contract, this license expires at the end of the contract tenor.

### Service Documentations

- 1. A copy of the commercial register of the entity in its original country authenticated by Saudi Embassy.
- A copy of the governmental entity letter or the project execution contract signed by the competent authority including the duration of the contract.

### **■** Service Rules and Restrictions

N/A

### **★** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for the contract period.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	10

### 03.07 <u>Commercial License</u>

Considering the importance of commercial activities in the Kingdom of Saudi Arabia and the pursuit the Kingdom to facilitate the entry of foreign entities to perform an activity in the wholesale trade and retail trade in the Saudi market, according to specific guidelines and conditions, it has introduced a number of options for ambitious foreign, namely:

- 1. Commercial license with Saudi shareholder under the service number (03.07.01) of this manual.
- 2. 100% foreign commercial license under the service number (03.07.02) of this manual

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	11

### 03.07.01 Commercial license with Saudi shareholder

### Service Description

This Service is provided to foreign entities that are interested in the activity of wholesale and retail trade in the Kingdom of Saudi Arabia with a Saudi shareholder.

### Service Documentations

- A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the
  national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case
  his data is not registered in the ABSHAR system).
- 2. Financial statements of the last financial year of the applicant company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- 1. The existence of a Saudi shareholder in the investment license with a share of not less than 25% of the company.
- 2. Premium residence holders are exempted from the above documents.
- In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 4. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for 5 years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### **©** Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	12

### 03.07.02 100% foreign commercial license

#### Service Description

This Service is provided to 100% foreign entities that are interested in the activity of wholesale and retail trade and e-commerce in the Kingdom of Saudi Arabia.

### Service Documentations

- 1. A copy of the commercial register in at least in (3) regional or international markets of the participating entity authenticated by the Saudi Embassy.
- Financial statements of the last financial year of the applicant company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- 1- This service is limited to the foreign companies that have a presence at least in (3) regional or international markets.
- 2- The minimum capital required to practice wholesale and retail trade activity, according to Ministry of Investment for foreign companies with a 100% ownership percentage, is (30) million Saudi Riyals.
- 3- In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 4- The company shall comply to achieve following standards during the first five years:
  - The company shall comply to achieve the localization rates as determined by the Ministry of Human Resource
    and Social Development. The company shall develop and implement a plan to locate them in senior management
    posts in the first five years and to ensure their continuation.
  - The company is complying with train (30%) of Saudi employees annually.
- 5- The company shall comply to achieve one of the following options:
  - Option 1: the company shall comply with investing an amount of no less than (300) million Saudi Riyals (including 30 million Saudi Riyals as the cash capital of the company) over five years starting from the date of obtaining the investment license.
  - Option 2: the company shall comply with investing an amount of no less than (200) million Saudi Riyals (including 30 million Saudi Riyals as the cash capital of the company) over five years starting from the date of obtaining the investment license, in addition to achieving one or more of the following requirements during the first five years:
- 6- If it is difficult to achieve the above requirements, you can contact the e-mail (InvestorCare@misa.gov.sa) to provide support and assistance.

The standard	The minimum requirement
Manufacturing	% 30 or more of the company's products distributed locally shall be manufactured in the Kingdom of Saudi Arabia

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	13

Research and development	% 5 or more of total sales shall be allocated to the establishment of a research	
programs	and development programs in the Kingdom	
La mission and dissuitantian	The establishment of a unified center to provide those services, and provide	
Logistics and distribution	after-sales services	

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

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### 03.08 License for transport

This service is provided for international companies that wish to provide public land transport services. The Kingdom of Saudi Arabia provides many areas for investment in public transport services, namely:

- Service for issuing license to practice bus public transportation within cities, under the service no. (03.08.01) of this manual.
- 2. Service for issuing license to practice metro public transportation within cities, under the service no. (03.08.02) of this manual.
- 3. Service for issuing license to practice other transport, under the service no. (03.08.03) of this manual.

### 03.08.01 Service for issuing license to practice buses land public transport within cities

### Service Description

This service is provided for international companies that wish to provide public land transport services by buses in cities in the kingdom of Saudi Arabia.

### Service Documentations

- 1. Decision of the Company's Board of Directors expressing their intent to invest in the Kingdom of Saudi Arabia, indicating the shareholders' names, capital, shareholders' shares, activity, location and appointment of the General Manager and his powers, duly authenticated by the Saudi Embassy.
- A Copy of the Commercial Register of the entity in the country of incorporation, duly authenticated by the Saudi Embassy.
- 3. Provide a proof of commitment to periods of the execution of contracts in the past five years.
- 4. A proof of the financial capability consistent with project's capital, the share of each shareholder, consistency with the executive action plan for the project and according to the financial limits set forth for the type of activity in Section No. (11.03) of this manual

#### **■** Service Rules and Restrictions

- Consistency between the total percentage of the Saudi (shareholder / shareholders) and the capital according to the financial limits set forth for the type of activity in Section No. (11.03) of this manual.
- 2. The foreign company's average revenue (partner), for the previous three years prior to granting the license, shall be equal or more than 3 billion Saudi riyals. Company's assets value shall be 1.5 billion Saudi riyals at least.
- 3. The Foreign company (partner) shall be licensed in two countries at least, and at least 10 thousand employees.
- 4. The minimum capital required for the supply, operation and maintenance of the buses shall comply with Ministry of Investment practices for the services sector companies (500,000) SR.
- 5. In case of a Saudi shareholder, a copy of Department of Transportation / Public Transportation Authority License to exercise bus transportation activity is needed.
- Applying the nationalization percentages stipulated in the transportation services of the Ministry of Labor and Social Development, as amended.
- 7. The record of establishments requesting license shall not contain decisions to revoke their licenses, inside or outside KSA, for the ten years preceding the request for license.
- 8. The record of establishments requesting license shall not contain any notes or penalties, issued inside or outside KSA, regarding traffic safety for the ten years preceding the request for license.
- 9. Approving the use of public transportation in the event of disasters, crises and wars as issued by the concerned authorities in the Saudi Arabia.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	16

- 10. Technical specification and production method of the product shall conform to the Saudi, Gulf or international standards.
- 11. Submission of annual security levels improvement plans to the Public Transport Ministry for review.
- 12. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

#### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the
  identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal — Investment license.

### © Expected Time for Service Implementation

#### 03.08.02 Service for issuing license to practice land public transport by metros within cities

### Service Description

This service is provided for international companies that wish to provide public land transport services by metros in cities in the kingdom of Saudi Arabia.

### Service Documentations

- Decision of the Company's Board of Directors expressing their intent to invest in the Kingdom of Saudi Arabia, indicating the shareholders' names, capital, shareholders' shares, activity, location and appointment of the General Manager and his powers, duly authenticated by the Saudi Embassy.
- 2. A Copy of the Commercial Register of the entity in the country of incorporation, duly authenticated by the Saudi Embassy.
- 3. Provide a proof of commitment to periods of the execution of contracts in the past five years.
- 4. A proof of the financial capability consistent with project's capital, the share of each shareholder, consistency with the executive action plan for the project and according to the financial limits set forth for the type of activity in Section No. (11.03) of this manual

#### **Service Rules and Restrictions**

- Consistency between the total percentage of the Saudi (shareholder / shareholders) and the capital according to the financial limits set forth for the type of activity in Section No. (11.03) of this manual.
- 2. The foreign company's average revenue (partner), for the previous three years prior to granting the license, shall be equal or more than 3 billion Saudi riyals. Company's assets value shall be 1.5 billion Saudi riyals at least.
- 3. The Foreign company (partner) shall be licensed in two countries at least, and at least 15 thousand employees.
- 4. The minimum capital required for the supply, operation and maintenance of the buses shall comply with Ministry of Investment practices for the services sector companies (500,000) SR.
- Applying the nationalization percentages stipulated in the transportation services of the Ministry of Labor and Social Development, as amended.
- The record of establishments requesting license shall not contain decisions to revoke their licenses, inside or outside KSA, for the ten years preceding the request for license.
- 7. The record of establishments requesting license shall not contain any notes or penalties, issued inside or outside KSA, regarding traffic safety for the ten years preceding the request for license.
- 8. Approving the use of public transportation in the event of disasters, crises and wars as issued by the concerned authorities in the Saudi Arabia.
- 9. Technical specification and production method of the product shall conform to the Saudi, Gulf or international

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	18

standards.

- 10. Submission of annual security levels improvement plans to the Public Transport Ministry for review.
- 11. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

### 03.08.03 Service for issuing license to practice other transport

### Service Description

This service is provided for international companies 100% that wish to provide public land transport services in the kingdom of Saudi Arabia through the activities below:

- Taxi (public / private)
- Transfer "school tourism parameters materials"
- Transfer of pilgrims and visitors from inside and outside the Kingdom
- Carriage of passengers by buses outside the Kingdom
- Directing taxis
- Car Rental Trucks Buses Car Hire Brokers Freight Brokers

### Service Documentations

- 1. A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case his data is not registered in the ABSHAR system).
- 2. Financial statements of the last 3 financial year of the applicant company and certified by the Saudi Embassy.
- Presenting a business plan for opening the company's branches and locations mentioned in the economic feasibility study

#### Service Rules and Restrictions

- 1. Presenting in 3 international markets for the same activity planning to practice.
- Practicing for the same activity for more than 10 years in his country of origin, and the establishment shall be one of the establishments that provide a distinctive quality service in the field of road transport after evaluation by the public transport authority.
- 3. The capital shall not be less than 10 million riyals according to the minimum limits specified by the type of activity in Section No. (11.03) of this Services Manual.
- 4. Commitment to the implementation of all the organized commitments of the activity, including the standards and percentages of Saudization approved by the Ministry of Human Resource and Social Development and the establishment of a mechanism for that.
- 5. An entity, which relies on the provision of the service through technical channels, shall be excluded from the application of the above requirements.
- 6. In the event that the leasing activity "Cars Trucks Buses Car Rental Brokers Freight Brokers" without driver, the enterprise is excluded from applying the above requirements.
- Commitment to building a website that includes all the information related to the company's services. In addition, allocate and establish a call center and channels to receive labor complaints, employers' or customers.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	20

8. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

#### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### ② Expected Time for Service Implementation

### 03.09 **Professional Licensing**

### Service Description

For foreign companies looking to engage in professional activities with a different ownership structure in the Kingdom, the following services are available:

03.09.01 Obtaining a professional license with a Saudi shareholder.

 $03.09.02\ Obtaining\ a\ consulting\ license\ for\ engineering\ of fices.$ 

03.09.03 Licensing foreign law firms.



#### 03,09,01 Professional license with Saudi shareholder

#### Service Description

The service provided to foreign companies wishing to practice professional activities in the Kingdom with a Saudi partner.

### Service Documentations

#### For professional partners:

- 1. A copy of the commercial registration of the participating foreign establishment, authenticated by the Saudi Embassy (the commercial registration shows the professional activity of the company).
- 2. Financial statements of the last financial year of the applicant company and certified by the Saudi Embassy (if the company are not licensed by the Ministry of Commerce with a previous professional activity).
- 3. A copy of the national identity if one of the partners is a natural person (individual) holding the nationality of one of the GCC ,or a copy of the national identity if one of the partners is holding the Saudi nationality and a statement issued by "ABSHAR" System to prove the profession. And a copy of the professional license for each partner from the competent authority in the Kingdom.

### For non-professional partners:

- 1. A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case his data is not registered in the ABSHAR system).
- 2. Financial statements of the last financial year of the applicant company and certified by the Saudi Embassy.

### **■** Service Rules and Restrictions

- 1. The existence of a professionally licensed Saudi partner with a share not less than 25%, according to the minimum limits specified by the type of activity in Section No. (11.03) of this Services Manual.
- 2. The percentage of shares of non-professionals, whether Saudi or Gulf, or holders of distinctive residence or non-professional companies, does not exceed 30%.
- The non-Saudi professional company participating or contributing to the company should have a distinguished reputation in the field of the free profession.
- 4. The non-Saudi professional company participating or contributing to the professional company should has one or more representatives who have a license to practice the profession that replaces the activity of the professional company from the competent authority in the country of the non-Saudi professional company or in his country, in every profession in which the company participates or contributes professional.
- 5. The non-Saudi professional company provide expertise and technical knowledge to the professional company and train Saudis in it.
- 6. Obtaining the approval of the competent authority in the Kingdom in cases where this is required.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	23

- 7. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 8. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals after the first year.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment License

## @ Expected Time for Service Implementation

### 03.09.02 Consulting License for Engineering Offices

### Service Description

This service provided to foreign companies that wish to provide the engineering consultation services inside the Kingdom with a 100% possession.

### Service Documentations

- Copies of the commercial registrations of the participating entity in the same field in four countries authenticated by the Saudi Embassy.
- 2. Financial statements of the last financial year of the applicant company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- 1. The foreign company or its related companies shall be licensed by in the same field at least 4 countries.
- 2. The company shall have at least 10 years of experience.
- 3. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal — Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	25

### 03,09,03 Foreign Law Firms License

#### Service Description

This service is provided to foreign companies which desire to provide legal service within the Kingdom through the participation of a licensed Saudi lawyer with a share not less than 25%, or by establishing a branch of the company with 100%, in accordance with the Companies.

### Service Documentations

#### For professional partners:

- A copy of the commercial registration of the participating foreign company certified by the Saudi embassy (provided that the commercial registration specifies the professional activity of the company)
- 2. The financial statements of the last financial year of the foreign company requesting the license, certified by the Saudi embassy.
- 3. Letter of support issued by the Saudi Ministry of Justice.
- 4. A copy of the professional license issued by the competent authority in the Kingdom for each professional partner holding Saudi nationality or one of the Gulf Cooperation Council countries national.

#### For non-professional partners:

- A copy of the commercial registration of the participating foreign company certified by the Saudi Embassy, or a copy
  of the national identity if one of the partners is a natural person (individual) with the nationality of one of the Gulf
  Cooperation Council countries.
- The financial statements for the last financial year of the foreign company requesting a license, certified by the Saudi Embassy

#### **Service Rules and Restrictions**

- 1. A foreign law firm which desire to practice law within the Kingdome must take one of the following two;
- Establishing a professional company in participation of a Saudi lawyer (or more) registered in the list of practicing lawyers who own at least 25% according to the Companies Law.
- Establishing a branch (or more) in the Kingdom with 100% ownership.
- The foreign law firm should submit a support letter from the Saudi Ministry of Justice to obtain investment license.
- 3. The percentage of shares of non-professionals, whether Saudi or GCC National, holders of premium residency or non-professional companies, should not exceed 30%.
- 4. If one of the partners is previously licensed by the Ministry of Investment, it is necessary to clarify this when submitting the electronic application and entering the data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	26

5. for the participating Saudi companies Compliance with the executive regulations regulating licensing of foreign law firms is required.

### **★** Service Fees

- Payment of license fee of (2000) Saudi Riyals after the first year.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal — Investment License

### © Expected Time for Service Implementation

### 03.10 Entrepreneur Licenses

#### Service Description

The service is provided to business leaders who wish to establish emerging technical, innovative or distinguished companies capable of expansion and growth to provide a better and different product or service in the Saudi market and have supportive entities approved by the ministry of investment.

### Service Documentations

- 1. The Board of Directors decision on their desire to get a license, stating the invention type, its sponsors, the authorities, and a copy of the national identity if one of the partners is a natural person holding the nationality of one of the GCC countries (if their data is not already registered in the ABSHAR system), If the license applicant is a foreign individual, they must provide a copy of their passport.
- Obtain a letter of support or proof of project approval from an accredited Saudi university, business incubator, or venture capital fund. The letter must contain the following details: the project's name, the required activity, ownership informant, and contact information of the supervising authority.

#### **Service Rules and Restrictions**

- In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- Authorized Saudi universities or business incubators or venture capital fund shall approve the license applications.
- 3. If the applicant is a resident of the Kingdom, the Saudi sponsor should submit a letter of no objection.
- 4. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

#### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment for services obtained from the Ministry of Investment's investor relations centers is calculated at the end of
  the fifth year of subscription after the establishment is reclassified other than entrepreneurial. Payment for services is
  applied as a regular license.
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	28

### 03.11 Consulting License for Technical & Economic Communication Offices

### Service Description

This service is provided to economic and technical Offices associated to countries wish to have license.

### Service Documentations

- 1. A resolution addressed to Ministry of Investment from ministries, governmental bodies and competent authorities to open a technical and communication office in the Kingdom.
- 2. Submitting a letter from the Ministry of exterior addressed to Ministry of Investment requesting an issuance of license for opening an Office of Economic and Technical Communication with a detailed work plan for the businesses and services to be provided within the Kingdom.

#### **Service Rules and Restrictions**

- The office may study markets and prepare reports of this study for concerned bodies in the countries that want to have license. The office shall submit an annual summary of its businesses to Ministry of Investment.
- 2. The office prohibited to execute any contracts, businesses, or investments in the Kingdom, directly or indirectly.
- Ministry of Investment has the right to revoke the license or not to renew it whenever it deems that the office's role is beyond the authorized purpose.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals after the first year.
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	29

### 03.12 License for Serving agents and providing workers services

### Service Description

This service provided to foreign companies that wish to engage the activities of domestic labor placement services and temporary employment agency activities for home services in the Kingdom.

### Service Documentations

- 1. A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case his data is not registered in the ABSHAR system).
- 2. Financial statements of the 3 last financial year of the applicant company and certified by the Saudi Embassy.

#### **Service Rules and Restrictions**

- The obligation to submit a performance evaluation certificate from the authority supervising the activity of exporting
  the activity in the country of dispatch indicating the applicant's historical record and the legal notes, if any.
- 2. The obligation to submit a certificate issued by the supervisory authority in the investor / investor country that no final judgment was issued against any of the natural partners for a crime involving dishonor or breach of trust, or any of the violations related to the provisions governing child protection or combating trafficking in persons, unless he is considered.
- 3. Commitment to the undertaking that any of the partners has not previously obtained a license to export labor or was a partner in a company practicing this activity and its license has been revoked by a decision or a court ruling, unless at least five years have passed since that.
- 4. Commitment to acknowledge and read and abide by the regulations and instructions in the Kingdom, and the regulations and instructions governing the recruitment activity in the Kingdom.
- 5. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 6. The commercial registration of the entity requesting the license must have been at least 3 years for practice the activity.
- 7. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

#### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals after the first year.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	30

• Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

# Application Mechanism

E-Services Portal — Investment license.

### ① Expected Time for Service Implementation

### 03.13 Licensing of Printing and Publishing

### Service Description

The service provided to foreign companies that wish to conduct many activities in printing and publishing activities.

### Service Documentations

- A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the
  national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case
  his data is not registered in the ABSHAR system).
- 2. Financial statements of the last 3 financial year of the applicant company and certified by the Saudi Embassy.
- Copies of the commercial registrations of the participating entity in the same field in 3 international countries authenticated by the Saudi Embassy.

### **Service Rules and Restrictions**

- 1. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.
- Commitment to implement all the organized commitments of the activity, including the standards and percentages of Saudization approved by the Ministry of Human Resource and Social Development.
- 4. The foreign company shall be licensed by in the same field at least 3 countries.
- 5. The company shall have at least 3 years of experience in the same field

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals after the first year.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

### Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	32

### 03.14 Agricultural License

### Service Description

This service is provided to establishments that wish to practice agricultural activities.

### Service Documentations

- A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the
  national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case
  his data is not registered in the ABSHAR system).
- Financial statements of the last financial year of the applicant foreign company and certified by the Saudi Embassy.

### Service Rules and Restrictions

- Consistency between the total percentage of the Saudi (shareholder/ shareholders) and the capital according to the financial limits set forth for the type of activity as show in Section No. (11.03) of this manual.
- 2. Premium residence holders are exempted from the above documents.
- 3. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 4. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

### Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	33

### 03.15 Mining License

### Service Description

This service is provided to establishments that wish to practice mining activities in the Kingdom.

### Service Documentations

- 1. A copy of the commercial registration of the shareholding partner certified by the Saudi Embassy and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries (in case his data is not registered in the ABSHAR system).
- 2. Financial statements of the last financial year of the applicant foreign company and certified by the Saudi Embassy.

### **Service Rules and Restrictions**

- Consistency between the total percentage of the Saudi (shareholder/ shareholders) and the capital according to the financial limits set forth for the type of activity as show in Section No. (11.03) of this manual.
- 2. Premium residence holders are exempted from the above documents.
- 3. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 4. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **★** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified
  period, the service will be canceled, and the applicant must apply again.

### Application Mechanism

E-Services Portal – Investment license.

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	34

### 03.16 <u>License issuance service for beneficiaries of the corrective period for the national program to combat</u> commercial concealment

### Service Description

This service is provided to entities wishing to rectify their situation during the corrective period of the national program to combat commercial concealment by transferring them to investment entities licensed in accordance with the foreign investment regulation.

### Service Documentations

- 1. A copy of the commercial registration of the national entity, and a copy of the national identity, if one of the partners is a natural person holding the nationality of one of the GCC countries.
- 2. A copy of Iqama residence for the new partner.
- A copy of the General Organization for Social Insurance (GOSI), stating the total number of the establishment's employment.
- 4. Financial statements of the last financial year of the applicant company and certified by a certified auditor and deposited with Qawaem program.
- 5. A letter of no objection from the Saudi sponsor/employer.

### **Service Rules and Restrictions**

- 1. The entity requesting correction from the National Program for Combating Commercial Concealment shall comply with the total percentage of Saudi (partner / partners) according to the type of activity, and to achieve the minimum capital according to the minimum limits for the type of activity in Section No. (11.03) of this guide gradually over a maximum period of five years of license issuance.
- 2. The establishment requesting correction in the activities of retail and wholesale trade and transportation is excluded from the above condition.
- A review completion on the application submitted to the platform of the National Program for Combating Commercial Concealment.
- 4. The entity requesting the correction has 50 or higher of workers or the establishment's revenues for the last year are 2 million riyals or higher.
- 5. The commercial registration of applicant entity shall be issued before the correction campaign period.
- 6. The foreign partner shall have an Iqama residence before the correction campaign period, and working in the applicant entity.
- 7. If the applicant is a resident of the Kingdom, the Saudi sponsor/ employer should submit a letter of no objection.
- 8. It is not necessary to submit proof of international presence in activities that require presence in several countries for this service.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	35

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for (5) years as maximum.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers. Afterward, the fees are applied as subscription fees for services in the following years (SR 60,000).
- Service fees shall be paid within (30) days from the bill issuance date. If the payment is delayed within the identified period, the service will be canceled, and the applicant must apply again.

### Application Mechanism

E-Services Portal — Investment License.

### © Expected Time for Service Implementation

### 03.17 Regional Headquarters (RHQ) License

### Service Description

This service is provided to Multinational Groups wishing to establish their RHQ in the Kingdom as a unit duly established under the laws of Saudi Arabia for the purpose of supporting, managing, and providing strategic direction to its branches, subsidiaries and affiliates operating in MENA region.

### Service Documentations

- 1. A copy of the applicant's commercial registration or commercial license
- 2. Copies of at least two commercial registrations or commercial licenses issued in two different countries, excluding the Kingdom of Saudi Arabia and the country in which the headquarters of the Multinational Group is located
- 3. The annual audited consolidated financial statements of the last financial year of the applicant

### **Service Rules and Restrictions**

- The Multinational Group has minimum presence in two different countries, excluding the Kingdom of Saudi Arabia and the country in which the headquarter of the Multinational Group is located, either through Subsidiaries or Branches.
- The RHQ is established as a separate legal personality in the Kingdom of Saudi Arabia either as a company or as a registered branch of a foreign company.
- 3. The RHQ shall not directly conduct commercial operations that generate revenue other than RHQ License activities.
- 4. The RHQ must commence the mandatory RHQ activities\* within six months of issuing the License.
- 5. The RHQ must commence at least three optional RHQ activities\*\* within one year of issuing the RHQ License.
- 6. RHQ employees carrying on mandatory RHQ License activities must have the relevant skills and knowledge developed at the headquarters or another regional headquarters of the Multinational Group, at least 3 employees of which must be of Executive Director level and Vice-President level.
  - 7. The RHQ must employ at least 15 full time employees deployed in the conduct of RHQ activities within one year of issuing the RHQ License (including the senior level executives mentioned in point 6 above).
  - 8. The RHQ License is subject to cancelation by the Ministry of Investment in any of the following situations:
    - Failure to commence the mandatory or optional RHQ License activities, or hiring the minimum number of employees, within the stipulated time periods.
    - The cessation of any mandatory RHQ activities or a minimum of three optional RHQ activities.
    - The cessation of satisfying any of the RHQ License conditions by the RHQ or the Multinational Group.
    - Violation of any licensing regulation established by MISA constituting 'Grounds for Cancellation'.

\*The mandatory RHQ activities are the provision of strategic direction and management functions. RHQ strategic direction functions include: (a) Formulate and monitor the regional strategy, (b) Coordinate strategic alignment, (c) Embed products and/or services in the region, (d) Support acquisitions, mergers and divestments, and (e) Review financial performance.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	37

RHQ management functions include: (a) Business planning, (b) Budgeting, (c) Business coordination, (d) Identification of new market opportunities, (e) Monitoring of the regional market, competitors, and operations, (f) Marketing plan for the region, and (g) Operational and financial reporting.

\*\* The optional RHQ activities are: (a) Sales and Marketing Support, (b) Human Resources, and Personnel Management, (c) Training Services, (d) Financial Management, Foreign Exchange, and Treasury Centre Services, (e) Compliance and Internal Control, (f) Accounting, (g) Legal, (h) Auditing, (i) Research and Analysis, (j) Advisory Services, (k) Operations Control, (l) Logistics and Supply chain management, (m) International Trading, (n) Technical Support or Engineering Assistance, (o) Network Operations for IT System, (p) Research and Development, (q) Intellectual Property Rights Management, (r) Production Management, and (s) Sourcing of Raw Materials and Parts.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annually.
- Payment of (10,000) Riyals as subscription for the first year to obtain services from Ministry of Investment investors' relations centers.
- Subscription to obtain services from Ministry of Investment investors' relations centers for the years following the first year will be free of charge.
- The entity is obligated to pay the financial consideration for the entire license period—if any—as determined by the Ministry when approving the classification mechanism within 30 days from the date of notification of the classification and the financial consideration due. Failure to make the payment within the given period will result in the license being considered expired.

### Application Mechanism

E-Services Portal — Investment License.

### © Expected Time for Service Implementation

## 04.00: AMENDMENT OF LICENSE

### 04.01 Re-Allocation of Shares or Exit/Entry of Shareholders or Merge Companies

### Service Description

This service is for any entity that wants to modify shares or exit or entry between the shareholders under the agreement endorsed between them, or to the licensed entities by Ministry of Investment and wishes to merge into another company of its kind or of another type, or to merge two or more companies to establish a new company

### Service Documentations

### In the event of the introduction of new partners (new investor/entity/companies licensed by the Ministry of Investment):

- 1. Submission of the requisite documentation for the new partner(s) in accordance with the conditions for investment license issuance as stipulated in section (03.00) of this manual.
- 2. A resolution by the partners authorizing the proposed amendment, duly certified by the Chamber of Commerce or, in the case of foreign partners, by the Saudi Embassy.

### In the event of partner withdrawal:

 A resolution by the remaining partners authorizing the necessary amendment, duly certified by the Chamber of Commerce or, in the case of foreign partners, by the Saudi Embassy.

### In the case of shareholding amendments only:

 A partners' resolution approving the modification of shareholdings, duly certified by the Chamber of Commerce or, in the case of foreign partners, by the Saudi Embassy.

### In the event of a company merger:

1. A resolution or letter of approval from each merging entity, specifying the allocation of shares or equity interests within the newly-formed entity. This document must be certified by the Chamber of Commerce.

### Service Rules and Restrictions

- 1. Consistency between the total percentage of the Saudi (shareholder / shareholders) and the capital according to the financial limits set forth for the type of activity in Section No. (11.03) of this Manual.
- 2. In case that one of the partners was previously licensed by Ministry of Investment, it must be clarified when filling in the partners' data while submitting the electronic application.
- 3. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; and (60) days for the merged companies, otherwise Ministry of Investment shall be entitled to return the license data to the previous situation.
- 4. In the case of merge companies, the entity shall abide by the following:

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	40

- Each company incorporated in the merger shall issue a decision to merge in accordance with the conditions prescribed for the amendment of the company's Articles of Association or its Articles of Association.
- Merging of foreign legal entities only.
- The license status of the merging company must be processed immediately after approval of the merger by submitting a cancellation request and if the type of license of the merged and merged company is different, the license of the merged company is retained as a branch of the merging company.
- 5. The applicant must enter data on the Saudi national identity / premium residence/residence if one of the partners holds any of these documents. Or the commercial registration data for the participating Saudi companies during the electronic application submission.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal — Investment services

### © Expected Time for Service Implementation

### 04.02 Transfer of Ownership to Inheritors of Individual Entities into a Company

### Service Description

This service is for entities that are licensed by Ministry of Investment and which one of its shareholders has died and want to transfer the shares to the heirs or successors.

### Service Documentations

- A copy of I. D's of inheritors / successors as per family documents (Saudis) in addition to the passport and resident permit (foreigners).
- 2. A letter issued by the court or approved Law Entity stating the legal inheritors / successors and distribution way with share percentages for the inheritor's shares.

### **Service Rules and Restrictions**

1. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal – Investment services

### © Expected Time for Service Implementation

### 04.03 Opening of Branches or Marketing Centers

### Service Description

This service designed for all entities that licensed by Ministry of Investment, and desires to open branches for the same activity, and to industrial and Agricultural entities that desires to open centers to market their products.



N/A

### **Service Rules and Restrictions**

- 1. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.
- 2. In order to open a marketing center, the entity must have already begun production of its products.

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal – Investment services

### © Expected Time for Service Implementation

### 04.04 <u>Closure of Branches or Marketing Centers</u>

### Service Description

This service is for entities that have branches or marketing centers licensed by Ministry of Investment and wish to close them.

### Service Documentations

N/A

### **Service Rules and Restrictions**

- 1. Updating the government data of the entity in Ministry of Investment electronic system.
- 2. The entity shall cancel the commercial register of the branch prior to applying for the service.
- 3. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal – Investment services

### © Expected Time for Service Implementation

### 04.05 Adding or Modifying or Eliminating Services or Products of (Services/Industrial Projects)

### Service Description

This service is for services and industrial entities licensed by Ministry of Investment, and want to modify the activity/products by adding or deleting.

### Service Documentations

N/A

### **Service Rules and Restrictions**

- Consistency between the total percentage of the Saudi (shareholder / shareholders) and the capital according to the financial limits set forth for the type of activity in Section No. (11.03) of this manual.
- 2. In case if the activity required to be added requires the fulfillment of requirements in accordance with the activities described in Section No. (03.00) in this guide, it is necessary to attach a statement that fulfills those conditions.
- 3. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal — Investment services

### © Expected Time for Service Implementation

Immediate to modify the activity.

### 04.06 <u>Capital Reduction</u>

### Service Description

This service is for entities licensed by Ministry of Investment that want to reduce capital or total financing of industrial license.

### Service Documentations

N/A

### **Service Rules and Restrictions**

- Consistency between the total percentage of the Saudi (shareholder / shareholders) and the capital according to the financial limits set forth for the type of activity in Section No. (11.03) of this manual.
- 2. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within 60 days from the date of amending the investment license, otherwise Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal – Investment services

### **©** Expected Time for Service Implementation

### 04.07 <u>Capital Increase</u>

### Service Description

This service is for entities licensed by Ministry of Investment that want to increase capital or total financing of industrial license.

### Service Documentations

N/A

### **Service Rules and Restrictions**

1. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal — Investment services

### © Expected Time for Service Implementation

### 04.08 Increase of Manpower for Industrial Projects

### Service Description

This service is for industrial entities licensed by Ministry of Investment that want to increase their respective manpower in the license.

### Service Documentations

N/A

### **Service Rules and Restrictions**

- 1. Updating the government data of the entity in Ministry of Investment electronic system.
- 2. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal — Investment services

### Expected Time for Service Implementation



### 04.09 Change of Location

### Service Description

This service is for entities that have licenses and want to transfer their locations to other cities.

### Service Documentations

N/A

### **Service Rules and Restrictions**

1. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal — Investment services

### © Expected Time for Service Implementation

### 04.10 Change of Commercial Name for one of the partners

### Service Description

This service is for entities that have obtained a commercial name from the Ministry of Commerce and desire to edit the name of a partner in their country and reflect the changes in the investment license.

### Service Documentations

1. Copy of commercial registration (CR) and Certification stating the new name in their country

### **■** Service Rules and Restrictions

1. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal – Inquiries and complaints

### © Expected Time for Service Implementation

### 04.11 Modifying the Nationality of the Foreign Investor

### Service Description

This service is for industrial entities licensed by Ministry of Investment that wants to modify the nationality of the investment license holder / holders.

### Service Documentations

1. A copy of the new nationality passport and the old one.

### **■** Service Rules and Restrictions

1. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### **Application Mechanism**

E-Services Portal – Inquiries and complaints

### © Expected Time for Service Implementation

### 04.12 Change the legal entity

### Service Description

This service is provided to the establishments that are licensed by Ministry of Investment and wish to change the legal entity of license.

### Service Documentations

N/A

### Service Rules and Restrictions

- 1. In case of modifying the legal entity of the investment license to a limited liability company of one person, the share of the foreign license owner must be 100%.
- 2. The entity shall abide by the procedures of amending shareholders' resolution and the registration of the commercial register within (30) days from the date of amending the investment license; otherwise, Ministry of Investment shall be entitled to return the license data to the previous situation.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal – Inquiries and complaints

### © Expected Time for Service Implementation



## 05.00: RENEWAL OF LICENSES

### 05,01 Renewal of License

### **≤** Service Description

This service is for all the entities licensed by Ministry of Investment and want to renew their investment licenses.

### Service Documentations

N/A

### **■** Service Rules and Restrictions

- 1. Investment entities requesting renewal shall be committed to update its data at the Ministry of Investment annually.
- The entity shall review the requirements of the license in section no. (03.00) of this manual before applying for renewal.
- Before applying for the service, the entity must confirm that the Certificate of Zakat and Income is valid.
- 4. A valid Zakat Certificate must be attached if the information is missing when submitting the application.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for 5 years as maximum.
- Payment of (60,000) Riyals for each year.
- Service fees shall be paid within (15) days from the date of bill issuance. In case of the payment's delay within the
  identified period, the service will be cancelled and the applicant have to apply again

### Application Mechanism

E-Services Portal – Investment services

### **Expected Time for Service Implementation**

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	54

## 06.00: PROPERTY OWNERSHIP AND SALE

### 06,01 Property Ownership Service

### Service Description

- 1. Licensed entities are permitted to own property as per the need of the entity, as follows:
- Property ownership for private housing.
- Property ownership as headquarter of the industrial entity.
- Property as administrative headquarter or residence for the employees.
- Property ownership for warehouses.

### Service Documentations

1. Copy of the Municipality permit to build or an approval letter indicating type of use of the land to be owned issues by a competent authority.

### **Service Rules and Restrictions**

- 1. The property must be outside the perimeter of Makkah and Madinah Al-Munawarrah cities.
- The capital must not be less than the value of the property to be purchased, or the entity would have to submit a property preliminary funding from the funding agency.
- 3. The area must be within the perimeter of imperative need.
- 4. The property to be owned must be in one of the industrial cities approved (for factories).
- 5. The project shall be active and there is no violation of the foreign investment law.
- 6. A Copy of a property deed must be attached in case of a technical problem occurred while submitting the application.
- 7. The applicant shall follow up with the Ministry of Justice after the decision is issued. The letter addressed to the notary at the Ministry of Justice is valid for six (6) months.

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal – Ministry of Investment services

### © Expected Time for Service Implementation



### 06,02 Sale of Property

### Service Description

This service is for entities with an issued decision to own Property, and want to sell it for liquidation purposes or expansion of activities.

### Service Documentations

N/A

### **Service Rules and Restrictions**

- 1. The purpose of such sales shall not be commercial.
- 2. The applicant shall follow up with the Ministry of Justice after the decision is issued. The letter addressed to the notary at the Ministry of Justice is valid for six (6) months.
- 3. A Copy of a property deed must be attached in case of a technical problem occurred while submitting the application.

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal – Ministry of Investment services

### © Expected Time for Service Implementation

### 06,03 Property Ownership Service for Property Investment

### Service Description

This service is for entities that possess a property license and want to undertake a property investment project in the Kingdom.

### Service Documentations

 A report from an engineering office approved by the Saudi Council of Engineers locally, indicating the total cost of the project.

### **Service Rules and Restrictions**

- 1. The cost of the project must not be less than thirty (30) million Saudi Riyals (land and building).
- 2. The property must be outside the boundary of Makkah and Madinah Al-Munawarrah cities.
- 3. The applicant shall follow up with the Ministry of Justice after the decision is issued. The letter addressed to the notary at the Ministry of Justice is valid for six (6) months.
- 4. A Copy of a property deed must be attached in case of a technical problem occurred while submitting the application.
- 5. The applicant shall commit to utilize the land for the specified purpose within five (5) years.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal – Ministry of Investment services

### © Expected Time for Service Implementation

### 06,04 Property Selling Service for Property Investment

### Service Description

This service is for entities that possess a property license and want to sell Property.

### Service Documentations

N/A

### **■** Service Rules and Restrictions

- 1. A Copy of a property deed must be attached in case of a technical problem occurred while submitting the application.
- 2. The applicant shall follow up with the Ministry of Justice after the decision is issued. The letter addressed to the notary at the Ministry of Justice is valid for six (6) months.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal – Ministry of Investment services

### © Expected Time for Service Implementation

## 07.00: CONVERSION OF FOREIGN ENTITY TO NATIONAL ENTITY 100%

### 07.01 CONVERSION OF FOREIGN ENTITY TO NATIONAL ENTITY 100%

### Service Description

This service is for any entity that desires to end its status with Ministry of Investment with the exit of the foreign shareholders and conversion of the entity into a 100% national owned business.

### Service Documentations

 A letter stating the partners' decision to convert the establishment to a 100% national certified by the Chamber of Commerce

### ■ Service Rules and Restrictions

- 1. Conversion to national entity shall be valid only for existing foreign entities with no violations.
- 2. Conversion to national entity shall be valid only for entities after the payment of the fine (if any found).
- 3. Once the decision to convert to national is announced it will be implemented immediately and the previous owners do not have the right to appeal or cancel the decision.
- 4. This service is not provided to Foreign Company Branch.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal - License services

### @ Expected Time for Service Implementation



### 08.00: VOLUNTARILY CANCELLATION OF LICENSE

### 08.01 Notification for The Purpose of Voluntary Cancellation of the License

### ☑ Service Description

This service is for any entity that wants to end its status with Ministry of Investment with the exit of the foreign shareholders and conversion of the entity into a 100% national owned business.

### Service Documentations

N/A

### **Service Rules and Restrictions**

- 1. Employees discharge.
- 2. Closure of the entity's location and stop the practice of activity.
- 3. Stop working or practicing the activity either directly or indirectly.
- 4. If the company haven't issued the CR, it is sufficient to refer to the Ministry of Commerce.
- 5. Letters are issued. Refer to the following Government agencies, provide them with the service number to request the cancellation statement:
  - Ministry of Commerce
  - Zakat and Income Tax Department
  - Chamber of Commerce
  - Social insurance
  - Ministry of Human Resource and Social Development
  - Municipality

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal - License services

### Expected Time for Service Implementation

Two working days.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	63

### 08.02 Apply of Voluntary Cancellation of the License

### ☑ Service Description

This service is for all the entities that seek a decision for a voluntary cancellation of license. Such entities will have revoked all the records, licenses and certificates that are connected with such license at Ministry of Investment.

### Service Documentations

- 1. Certificate of cancellation of commercial registration or letter of non-registration from Ministry of Foreign Affairs.
- 2. Verification of deactivating the distinguished number by Zakat, Tax and Customs Authority is required.

### **Service Rules and Restrictions**

- 1. Before applying for this service, the entity must verify the following:
  - Employees discharged.
  - Closure of the entity's location and stop the practice its business .
- 2. Not to work or exercise activity directly or indirectly.
- 3. Deregistration of commercial registration of branches/ marketing centers that are intended to be closed.

### **♦** Service Fees

N/A

### Application Mechanism

E-Services Portal - License services

### **Expected Time for Service Implementation**

Two working days.



# 09.00: MINISTRY OF INVESTMENT SPECIAL SERVICES

### 09.01 Renewal of Licenses for Liquidation Purposes

### ☑ Service Description

The following license categories can be renewed for liquidation purposes:

- Licenses for which voluntary cancellation applications are submitted.
- Licenses for which a "non-renewable" decision has been issued.
- Licenses for which a "punitive decision" has been issued.
- Licenses for which a "withdrawal decision" has been issued.

### Service Documentations

N/A

### Service Rules and Restrictions

- 1. The immediate service is provided for first time in the first year of the license expiration date.
- 2. Duration of renewal for liquidation purpose shall be maximum five years for companies starting from the date of decision of shareholders or general assembly or a judicial liquidation decision taken by the competent judicial authority, or shall be one (1) year for establishments starting from the application date for renewal for purpose of liquidation.
- 3. Cancellation decision / non-renewal / withdrawal of license issued to the entity must be received before submission of application.
- 4. The activity is deleted from the license and the following phrase is affixed (license renewed for liquidation purpose and shall not be used by the entity for any new commercial obligations or for contracts or tender purposes).
- 5. In case the establishment, for which the voluntary cancellation is issued, requested to have a renewal license for purpose of liquidation for more than one year, then it must apply for renewal under service No. (05.00) of this manual.

### **♦** Service Fees

- Payment of license fee of (2000) Saudi Riyals annual for 5 years as maximum.
- Payment of (60,000) Riyals for each year.
- Service fees shall be paid within (15) days from the date of bill issuance. In case of the payment's delay within the
  identified period, the service will be cancelled and the applicant have to apply again

### Application Mechanism

E-Services Portal - License services

### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	66

### 09.02 Updating Entity's Contact Information

### Service Description ■

This service aims at providing Ministry of Investment with data about the General Manager and representatives of the entity, identifying a commissar with Ministry of Investment for notifications, announcements, decisions, and to submit applications related to the entity to Ministry of Investment.

### Service Documentations

 Completing and attesting Form No. (13.01) of this manual designed for identifying corporate address, website and the commissar.

### **■** Service Rules and Restrictions

- 1. Entities licensed for or less than (6) months are exempt from this service.
- 2. In case of any modification in the entity's contact data, it must be updated on the website, as per this service.

### **★** Service Fees

N/A

### Application Mechanism

E-Services Portal – entity/corporate account

### **©** Expected Time for Service Implementation

One working day

## 09.03 Transfer of Sponsorship of the Foreign Investor

#### ☑ Service Description

The services transfer is granted to the resident foreign investor who received a decision to cancel (punitive/withdrawal of license/non-renewal/optional/transfer to 100% national).

## Service Documentations

 A letter from the entity that requires transfer of services of the investor, indicating the profession to be held by the investor authenticated by the Chamber of Commerce.

#### **Service Rules and Restrictions**

- 1. If the transfer is for the Saudi wife/ mother, the applicant must submit (a copy of the wife's ID, and marriage contract and if he was the son then he should submit a birth certificate).
- 2. The entity wishes to Transfer of Sponsorship of the Foreign Investor shall keep the Municipality License and of Zakat and Income Tax Certificate are valid.
- 3. In the case of a decision to cancel the punitive / withdraw the license, proof of completion of the government documents procedures must be submitted (cancelling the commercial register, municipality license, social insurance, zakat and income, chamber of commerce, labor office, extract from file 700, and residence number).
- 4. In the case if the investment license is transferred to a 100% national, a commercial register of the new entity must be submitted.
- 5. Access of the investor(s) to the service is subject to the laws and regulations of the government agencies or institutions providing the service.
- 6. The investor must complete the procedures for transferring the services within (30) days from the date of approval of the transfer of the services.

## ★ Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

# Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	68

#### 09.04 Renewal of Residence Permit of the Investor whose License is Cancelled

#### Service Description

Renewal of the Residence permit for a maximum of one year for the foreign investor for whom a cancellation decision under the service no. (09.01) of this manual.

#### Service Documentations

N/A

#### **Service Rules and Restrictions**

- 1. The investor (s) shall be granted residence renewal application for one time only.
- 2. Access of the investor (s) to the service is subject to the laws and regulations of government agencies or institutions providing the service.
- 3. In case that the entity's owners presented the request to voluntary cancellation, only checks the application on cancellation support letters service under the service no. (08.01) of this manual.

## **★** Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

#### © Expected Time for Service Implementation



#### 09.05 Exit-Re-Entry Visas of the Investor whose License is Cancelled (Licenses for liquidation purpose)

#### ☑ Service Description

Single exit-re-entry visa is granted for a period three (3) months to the resident foreign investor for whom a cancellation decision was issued (punitive / withdrawal of license / non-renewal/ conversion to national / voluntary), whenever it is necessary.

#### **2 Service Documentations**

N/A

#### **Service Rules and Restrictions**

- 1. The Residence of the applicant must be valid in order to applying for the service.
- 2. This service is only provided under maximum imperative necessity and according to the discretion of Ministry of Investment, for the investors' need, while considering humanitarian conditions, for example, but not limited to:
  - Sickness conditions and provision of medical report
  - Marriage of one of the investor's first-class lineage.
  - Request for exit-re-entry for family members.
- 3. For investor/investors to acquire a service relays on the governmental agencies rules and procedures to obtain such a service
- 4. In case that the entity's owners presented the request to voluntary cancellation, only checks the application on cancellation support letters service under the service no. (08.01) of this manual.

#### **♦** Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

# Expected Time for Service Implementation

## 09.06 Final Exit of the Investor whose License is Cancelled

#### ☑ Service Description

The final exit is granted to foreign investor for whom a cancellation decision was issued (punitive / withdrawal of license / non-renewal/conversion to national / voluntary).

#### Service Documentations

N/A

#### **Service Rules and Restrictions**

- For an investor to acquire this service relays on the governmental agencies rules and procedures to obtain such a service.
- 2. The entity shall Finalize the government documents (write-off record, municipal license, social insurance, Zakat and Income, the Chamber of Commerce, Labor Office, an extract of the 700 file, extract of the residence number) with the exception of voluntary cancellation.

# **★** Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

# © Expected Time for Service Implementation

## 09.07 Issuance of Supporting Letter for Investor Profession

#### Service Description ■

Service is provided to natural persons who have investment licenses (new or existing) in the Kingdom of Saudi Arabia and they have a desire to have an investor or general manager profession.

#### Service Documentations

- 1. A copy of the applicant's passport or a copy of the residence in case that the applicant is residing in the kingdom.
- 2. A proof of the achievement of one of the criteria shall be provided, according to the table below:

No.	The Standard		Mean of proof
1	The entity shall have inventive activity, or registered patent to engage in the same activity.	New and existing licenses	<ul> <li>1- Patent or intellectual property rights must be registered.</li> <li>2- License activity must reflect investment of the patent or intellectual property rights as a product or innovative activity in the Kingdom.</li> </ul>
2	To be one of the entities targeting export, where the technical specifications of the product and the method	Existing licenses	<ol> <li>The ratio of products export shall exceed 80 % of the total quantities licensed by the Ministry of Investment</li> <li>Entity's sales of not less than 15 million SAR during the last two years.</li> <li>Product specifications conformity with Saudi Arabia or the Gulf or international specifications</li> </ol>
	of its production conforming to Saudi Arabia or the Gulf or international.	New licenses	1- The submitted plan shall include a proof that the product is aiming to export.
3	The entity's activity is aiming at employment of Saudis according to the Kingdom of Saudi Arabia's obligations to the World Trade Organization, and of (25% of the employees in its country of managers, executives and specialists, or 15% of its staff in its country and % 10 from outside of origin).	New and existing licenses	<ul> <li>1- Manpower of not less than 50.</li> <li>2- Foreigners' ratio in the entity shall not exceed % 25</li> </ul>
4	Entity's capital in the Kingdom of Saudi Arabia of at least 37.500 million Saudi riyals	Existing licenses	<ul> <li>The entity's assets of not less for 37.500 million Saudi Riyals,</li> <li>% 50 in cash according to the latest financial statement of the entity.</li> <li>Provide a local bank certificate of cash assets of the entity.</li> </ul>
		New licenses	1- Clarify what shows the financial capacity to provide the capital and operating expenses.

## **■** Service Rules and Restrictions

1. The following shall be considered in case of requesting investor profession

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	72

- The number of holders of the profession shall not exceed for one person "for each entity."
- No judicial rulings in criminal or commercial case in the Kingdom or abroad have been passed against the entity
  or the applicant. The entity and the applicant shall not have any pending cases inside or outside the Kingdom.
- The scientific qualification for those who wish to obtain this profession shall be the university degree at least.
- 2. In case of failure in applying the criteria of investor profession, the entity should adapt its situation within a period not exceeding 24 months or before the second renewal of the license.

# **♦** Service Fees

N/A

# Application Mechanism

E-Services Portal – Complains and inquiries

# **©** Expected Time for Service Implementation

#### 09.08 Extension of the Written Notification Deadline

#### Service Description

This service provided to extend the grace period issued by Ministry of Investment in the written notification through which the entity informed about the existence of irregularities and granting a grace period to the entity to take corrective actions.

#### Service Documentations

 Any document that the entity deems that it supports its application for extension of the period in the written notification (no mandatory document).

#### **Service Rules and Restrictions**

- The application shall be submitted during the grace period given in the written notification stating justification for the request in the designated box
- 2. If there is a request from the entity under study, it cannot submit a new application until deciding on the pending application.
- 3. The request to extend the grace period given in the written notification shall not be accepted except for one time only

# **♦** Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

# © Expected Time for Service Implementation

## 09.09 Reply to the Written Notification

#### ☑ Service Description

This service is provided to reply to the written notification through which the entity was informed about the existence of irregularities and grant it a corrective grace period. The entity, through this service, can respond to the said irregularities through providing the reasons and justifications and prove its removal (if any).

#### Service Documentations

1. Any document that the entity deems that it supports its application for extension of the period in the written notification (no mandatory document).

#### **Service Rules and Restrictions**

- The application shall be submitted during the grace period given in the written notification stating justification for the request in the designated box
- If there is a request from the entity under study, it cannot submit a new application until deciding on the pending application.
- 3. The request to extend the grace period given in the written notification shall not be accepted except for one time only.

# **★** Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

## © Expected Time for Service Implementation

## 09.10 Government Data Update Service

#### ☑ Service Description

It is a service that aims to reach the "Integrated e-service" through updating government data of investment entity licensed by the Ministry of Investment to reach reliable and updated government database by direct linkage to "YESSER" system without the need to attach government documents from the entity.

#### Service Documentations

N/A

#### **Service Rules and Restrictions**

- Update for once only is mandatory for all licensed entities, holding a license of two years or more, that did not provide Ministry of Investment with the data in earlier time.
- The service shall be suspended for licensed entities that have a shortage or mismatch in government documents figures with "YESSER" data until updating their government data in the electronic system of Ministry of Investment, and verification of data on compliance with the "YESSER".

# **♦** Service Fees

N/A

# Application Mechanism

E-Services Portal – Ministry of Investment services

# © Expected Time for Service Implementation

## 09.11 Opening an Account for the Saudi Investor

## Service Description

This service is provided to the Saudi investor who wish to execute their entity's services from the Ministry of Investment investors' relations centers including the e-services.

#### Service Documentations

N/A

## Service Rules and Restrictions

1. All submitted document must be valid.

# **★** Service Fees

N/A

# Application Mechanism

E-Services Portal — Complains and inquiries

# @ Expected Time for Service Implementation

Immediate

#### 09.12 Changing the E-Mail

#### ☑ Service Description

The e-mail amendment service is provided in the event that the entity loses the access information and wishes to change the person authorized to manage the electronic account, or that the company has no employee on the establishment and has not completed its governmental procedures and is still under foundation or cancellation.

#### Service Documentations

N/A

#### **Service Rules and Restrictions**

- 1. The password could be reset in accordance with the following requirements:
  - The password should consist of at least 8 digits: 5 letters, 2 numbers, and one special tag(\$ # @ !)
- 2. Apply for "entity data service update" through service (09.03) of this manual.
- If the company has lost the Log In details and wish to amend the mail, it must attach a written letter and the identity of the person authorized.

# **♦** Service Fees

N/A

# Application Mechanism

The website - Contact Us.

# Expected Time for Service Implementation

Immediate

#### 09.13 Issuance of Supporting Letter for Higher Professions

#### ☑ Service Description

Service is provided to natural persons who own or manage investment companies (new or existing) within the Kingdom, and who have the desire to obtain a higher profession (general manager, executive director, chairman of the board).

#### Service Documentations

- 1. A copy of the applicant's passport.
- 2. A copy or number of the commercial registration in which the applicant is appointed (general manager, executive director, chairman of the board).

#### **■** Service Rules and Restrictions

- 1. The name of the position to be supported must be mentioned in the commercial registration.
- 2. Opening a file in the Ministry of Human Resources system and stating the file number.
- 3. Paying the amount of (2000) riyals as government fees for the visa on number (700).
- 4. Determine the point of arrival, in case of desire to come from other than the country of nationality.

# **♦** Service Fees

N/A

# Application Mechanism

E-Services Portal - Complains and inquiries

# © Expected Time for Service Implementation



#### 09.14 New Work Visa Authorization Authentication

#### Service Description ■

Service is provided to natural persons with higher profession (general manager, executive director, chairman of the board) who obtained a work visa and desire to enter the kingdom by authorizing external recruitment office.

#### Service Documentations

N/A

## **Service Rules and Restrictions**

- 1. Apply through the website of the Ministry of Foreign Affairs Visa Services.
- 2. Provide Ministry of Investment with Authorization application number issued by the Ministry of Foreign Affairs

## **★** Service Fees

N/A

# Application Mechanism

E-Services Portal - Complains and inquiries

# **©** Expected Time for Service Implementation

## 09.15 Ending of Service Suspension for an Investor in Passports Department

#### ☑ Service Description

A service allowing the entity that cancelled by Ministry of Investment to request ending the suspension at the General Directorate of Passports.

#### Service Documentations

N/A

#### **Service Rules and Restrictions**

- 1. Former suspension of services in Passports Dept. requested by Ministry of Investment.
- 2. Investor's need to end such suspension for a period determined by Passports Department.

## **♦** Service Fees

N/A

# Application Mechanism

Ministry of Investment investors' relations centers- appointment reservation

# © Expected Time for Service Implementation

# 10.00: GOVERNMENT ENTITIES' SERVICES IN MINISTRY OF INVESTMENT INVESTORS' RELATIONS CENTERS.

#### 10.01 Ministry of Justice

## 10.01.01 Issuance of attorney

## Service Description

This service is provided to companies that desire to issue attorneys to delegates in order to carry on its business.

#### Service Documentations

- 1. A copy or number of the commercial registration.
- 2. Verification of identity and position of the applicant
- 3. A copy of the Company's Article of Association

## Service Rules and Restrictions

- 1. The number of the application filed electronically on Ministry of Justice website shall be attached.
- 2. Fill the attorney forms approved by Ministry of Justice Electronically.
- 3. Registration in the Absher service for those who hold a visitor visa with the border number

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers

## © Expected Time for Service Implementation

#### 10.01.02 Industrial Mortgage

#### Service Description

This service is provided to industrial companies that desire to mortgage in order to obtain certain facilities or services.

#### Service Documentations

- 1. A copy or number of the commercial registration
- 2. Company's Article of Association (presence of powers for company manager to mortgage and sign for the company) or power of attorney stating the mortgage
- 3. If there is any property in the assets to be mortgaged, the original of title instrument shall be attached
- 4. Submit a letter to request a support from Ministry of Investment on the required mortgage
- 5. Submit a letter from Industrial Development Fund
- 6. Submit a list stating mortgaged assets

## **Service Rules and Restrictions**

1- The submitted support letter should include the required mortgage, with the real estate required to be mortgaged - the number and date of the instrument, for example - stating the authority that requested the approval of the commission (court, ....).

## **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers (Jeddah and Dammam cities)

#### © Expected Time for Service Implementation

#### 10.01.03 Authentication of Companies' Article of Association

#### Service Description

This service is provided to companies that desire to authenticate its new or update Articles of Association in event of Inheritors or minor proceedings or for a judicial ruling.

#### Service Documentations

- 1. Verification of identity to the partners, an up-to-date Article of Association of the company. Or submit an original copy of power of attorney certified, stamped, and translated by a certified translation office issued by all partners in the company or its manager registered in legal capacity by signing the articles of association.
- 2. A certified authorization for the applicant with verification of the authorized person's identity or submitting the original certified, stamped, and translated power of attorney.
- 3. Deed of limitation of Inheritors in the event that the application concerns the Inheritors or minors.
- 4. Powers of attorney from the minor's guardians and the guardianship deed—an entry or exit permit for a in the event that the application is for minors.
- 5. The instrument of judgment in the executive form if the request concerns a judicial ruling

#### **Service Rules and Restrictions**

Inheritors:

- 1. In-kind shares must be mentioned in detail, for example, cars (type model value) and buildings and facilities if rented or provided by partners.
- 2. Amendment of the investment license according to (deed of substitute of inheritors, letter from a legal office).
- 3. The presence of inheritors or their representatives.

Minors:

Attendance on behalf of minors either through their legal representative or legal guardian.

Judicial rulings:

A letter from Family Court approving the permission of the requested amendment, whether sale, abdication, etc.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# **Application Mechanism**

Ministry of Investment investors' relations centers (Jeddah branch in case if the application is concerning inheritors or minors)

Ministry of Investment investors' relations centers (Dammam branch in case if the application is concerning inheritors or minors or judicial rulings)

#### Expected Time for Service Implementation

Two working days

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	85

#### 10.01.04Authentication of Amendment Resolution of Companies' Article of Association

#### Service Description

This service is provided to companies that desire to authenticate its amended Articles of Association in event of Inheritors or minor proceedings or for a judicial ruling.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. Submission of Articles of Association authenticated by Ministry of Commerce and application number if any-.
- 3. Verification of identity to the partners, an up-to-date Article of Association of the company. Or submit an original copy of power of attorney certified, stamped, and translated by a certified translation office issued by all partners in the company or its manager registered in legal capacity by signing the articles of association.
- 4. A certified authorization for the applicant with verification of the authorized person's identity or submitting the original certified, stamped, and translated power of attorney.
- 5. Deed of limitation of Inheritors in the event that the application concerns the Inheritors or minors.
- 6. Powers of attorney from the minor's guardians and the guardianship deed—an entry or exit permit for a in the event that the application is for minors.
- 7. The instrument of judgment in the executive form if the request concerns a judicial ruling

#### **Service Rules and Restrictions**

Inheritors:

- 1. In-kind shares must be mentioned in detail, for example, cars (type model value) and buildings and facilities if rented or provided by partners.
- 2. Amendment of the investment license according to (deed of substitute of inheritors, letter from a legal office).
- 3. The presence of inheritors or their representatives.

Minors:

Attendance on behalf of minors either through their legal representative or legal guardian.

Judicial rulings:

A letter from Family Court approving the permission of the requested amendment, whether sale, abdication, etc.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

## Application Mechanism

Ministry of Investment investors' relations centers (Jeddah branch in case if the application is concerning inheritors or minors)

Ministry of Investment investors' relations centers (Dammam branch in case if the application is concerning inheritors or minors or judicial rulings)

#### © Expected Time for Service Implementation

Two working days

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	86

#### 10.01.05 Property Conveyance

#### Service Description

This service allows for real estate conveyance requests to be registered directly after completing the requirements of selling and owning the property service.

#### Service Documentations

- 1. A copy or number of the commercial registration.
- 2. A copy or number of applicant ID.
- 3. A copy of the property deed.

## **Service Rules and Restrictions**

- 1. The property deed must be updated and within the city limits of the applicant.
- 2. The area should not exceed (10,000) square meters.
- In the event that the applicant is the representative, the agency and the national identity must be presented with an authority of buy/sell property.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers (Jeddah)

#### © Expected Time for Service Implementation

## 10.01.06 Authentication of the Authorized Usage of Trademarks.

#### Service Description

This service is offered to companies that desire to authenticate the authorized use of trademarks.

#### Service Documentations

- 1. A copy of the commercial registers.
- 2. A copy of the articles of association in case the entity is a company.
- 3. Identities in the event of the presence of the authorized persons registered in the articles of association and commercial register or the legal powers of attorney of the representative and identity.

#### **Service Rules and Restrictions**

A letter from the Saudi Authority of Intellectual property.

## **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers (Jeddah and Dammam Cities).

# **Expected Time for Service Implementation**



# 10.01.07 Acknowledgment of Debt and Acquittance

#### Service Description

This service is provided to companies or establishments that desire to declare a debt between them and another party or acquittance from an existing debt.

#### Service Documentations

- 1. A copy of the commercial registers.
- 2. A copy of the articles of association in case the entity is a company.
- 3. Identities in the event of the presence of the authorized persons registered in the articles of association and commercial register or the legal powers of attorney of the representative and identity.

#### **Service Rules and Restrictions**

N/A

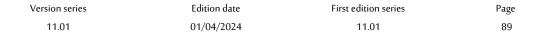
# **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers (Jeddah)

# © Expected Time for Service Implementation



## 10.01.08 Mortgage and Mortgage Liberation

#### Service Description

This service is provided to companies that desire to mortgage their property or release the mortgage of their property deeds.

#### Service Documentations

- 1. A copy of the commercial registers.
- 2. A copy of the articles of association in case the entity is a company.
- 3. Identities in the event of the presence of the authorized persons registered in the articles of association and commercial register or the legal powers of attorney of the representative and identity.

#### **Service Rules and Restrictions**

A letter from the mortgagor.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# **Application Mechanism**

Ministry of Investment investors' relations centers (Jeddah)

# © Expected Time for Service Implementation



#### 10.01.09 Property Deeds Amendment

#### Service Description

This service is provided to companies that desire to amend their property deeds.

#### Service Documentations

- 1. A copy of the commercial registers.
- 2. A copy of the articles of association in case the entity is a company.
- 3. Identities in the event of the presence of the authorized persons registered in the articles of association and commercial register or the legal powers of attorney of the representative and identity.

#### **■** Service Rules and Restrictions

N/A

## **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers (Jeddah)

# © Expected Time for Service Implementation



#### .10.01.10 Property Deeds Update

#### Service Description

This service is provided to companies that desire to update their property deeds.

#### Service Documentations

- 1. A copy of the commercial registers.
- 2. A copy of the articles of association in case the entity is a company.
- 3. Identities in the event of the presence of the authorized persons registered in the articles of association and commercial register or the legal powers of attorney of the representative and identity.
- 4. A copy of the deed that needs to be updated or its identifying number.

#### **Service Rules and Restrictions**

N/A

## **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

The E-portal of the Ministry of Justice (Najiz).

If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers (Jeddah)

## © Expected Time for Service Implementation



#### 10.02 General Department of Passports

#### 10.02.01 Exit and Return Visa

#### Service Description

This service is provided to company owners who desire to obtain a new exit and re-entry visa for owners or managers of professions (investor, general manager, CEO, chairman) and their companions.

#### Service Documentations

- 1. A copy of a valid commercial registration.
- 2. A copy of a valid investment license.
- 3. A copy of the residence/Iqama and passport.
- 4. A copy of the residence/Iqama of the head of the family.

#### **Service Rules and Restrictions**

- 1. Fill out the form (Unified Passports) approved by General Department of Passports, as well as the Ministry of Investment investors' relations centers.
- 2. This service is provided through Absher or Muqeem system. In case the application cannot be submitted, proof of this must be provided.

## **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-portal (Absher platform for the profession of investor Muqeem platform for higher professions).
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	93

## 10.02.02 Final Exit Visa (For the investor and the higher professions)

#### Service Description

This service is provided to company owners who desire to issue a final exit visa for the owners or managers of professions (investor, general manager, CEO, chairman) only.

#### Service Documentations

- 1. A copy of commercial registration.
- 2. An Original copy of Iqama.
- 3. An Original and copy of passport.
- 4. A copy of the investment license.

#### **Service Rules and Restrictions**

- 1. If the investor requests a final exit visa with the continuation of the company, they must provide proof of exit and authenticate an updated Articles of Association or appoint a representative to sign the Articles of Association stating the investor's exit. They must also provide a clearance letter for the domestic workers whom they sponsor.
- 2. Fill the form of "Exit and Return Visa" approved by General Department of Passports.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- In person at the Ministry of Investment investors' relations centers if the applicant's profession is an investor
- E-Services Portal Government Services General Department of Passports

#### © Expected Time for Service Implementation



#### 10.02.03 Cancellation of Exit and Return Visa

## Service Description

This service is provided to companies' owners and employees who desire to cancel an exit and return visa that has been issued earlier.

#### Service Documentations

- 1. A copy of commercial registration.
- 2. A copy of the investment license.
- 3. Submission of a letter from the company or establishment stating the application.

#### **Service Rules and Restrictions**

- 1. If the visa is not used within three months, a fine of 1000 Saudi riyals will be imposed and can be paid through ATM.
- 2. This service is provided through Absher or Muqueem system. In case the application cannot be submitted, proof of this must be provided.

## **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

## Application Mechanism

- E-portal Absher platform and Muqeem platform.
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### **Expected Time for Service Implementation**

## 10.02.04 <u>Issuance of New Iqama</u>

## Service Description

This service is provided to companies' owners who desire to issue a new Iqama.

#### Service Documentations

- 1. A copy of a valid commercial registration.
- 2. A copy of a valid investment license.
- 3. A copy of the passport and entry visa.

#### **Service Rules and Restrictions**

- 1. If the Iqama is to be issued for the General Manager, a copy of the commercial registration shall be submitted after adding the name of the General Manager.
- 2. If the Iqama is to be issued for the General Manager, a worker card from the Ministry of Human Resources and Social Development's official website shall be submitted.
- The applicant should have an electronic overall medical report to be presented to the General Department of Passports.
- 4. The applicant should have an electronic of medical insurance be presented to the General Department of Passports.
- 5. Fill the "Issuance of Iqama form" approved by General Department of Passports and by Ministry of Investment investors' relations centers.
- 6. This service is provided through Absher or Muqeem system. In case the application cannot be submitted, proof of this must be provided

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

#### Application Mechanism

- E-portal Absher platform and Muqeem platform.
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	96

## 10.02.05 Issuance of Igama for Private Driver or Maid

#### ☑ Service Description

This service is provided to companies' owners who desire to issue a new Iqama for the private driver or maid.

#### Service Documentations

- 1. A copy of a valid commercial registration.
- 2. A copy of a valid investment license.
- 3. A copy of the passport.
- 4. A copy of the sponsor's residency/Iqama

## **Service Rules and Restrictions**

- 1. This service provided through "Absher" or "Muqeem" System (in case of inability to issue, a proof for that shall be submitted).
- 2. The applicant should have an electronic overall medical report be presented to the General Department of Passports.
- 3. Fill the "Issuance of Iqama form" approved by General Department of Passports.

# **★** Service Fees

Payment of fees for the government entity providing the service, if any.

## Application Mechanism

- E-portal Absher platform and Muqeem platform.
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	97

## 10.02.06 Dismissal of a Dependents Holding Separate Iqama

#### ☑ Service Description

This service is provided to companies' owners and employees who desire to dismiss any of their dependents holding separate Iqama.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the passport.
- 4. The original copy of Paterfamilias's Iqama.
- 5. Submission of a study proof for male sons who have reached (18) years old.
- 6. A pledge of the single status of daughters who reach the age of (18) years.

#### **Service Rules and Restrictions**

- 1. Fill the "Dismissal of an Employee Holding Separate Iqama form" approved by General Department of Passports.
- 2. This service is provided through Absher or Muqeem system. In case the application cannot be submitted, proof of this must be provided.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-portal Absher platform and Muqeem platform.
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### **©** Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	98

## 10.02.07 Renewal of Iqama

#### ☑ Service Description

This service is provided to companies' owners who desire to issue a new Iqama for the owners or employees and their companions.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Iqama and the passport.
- 3. A copy of Investment License.

#### **Service Rules and Restrictions**

- 1. If the Iqama to be renewed is for the General Manager, the following shall be submitted:
  - Work card
  - Commercial registration stating the name of the General Manager.
- 2. The applicant should have an electronic medical insurance to be presented to the General Department of Passports.
- 3. Fill the "Renewal of Iqama form" approved by General Department of Passports.
- This service is provided through Absher or Muqeem system. In case the application cannot be submitted, proof of this
  must be provided.

#### **★** Service Fees

Payment of fees for the government entity providing the service, if any.

## Application Mechanism

- E-portal Absher platform and Muqeem platform.
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	99

#### 10.02.08 Cancellation of Igama for Person who have left and have not returned

#### Service Description

This service is provided to companies or establishments that desire to cancel the Iqama of their (investors or general managers) who have left the Kingdom and have not returned during the visa period.

#### Service Documentations

- 1. A copy or number of the commercial registration.
- 2. A copy if Investment License.
- 3. The original copy of residency/Iqama.

## **Service Rules and Restrictions**

- 1. The application can be submitted only after (31) days from the expiry of return visa.
- 2. Submission of an accredited check against a fine of (1,000 SR) in case of Iqama loss.
- Submit a letter on the establishment's publications stating the required service certified by the Chamber of Commerce.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### **Expected Time for Service Implementation**

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	100

## 10.02.09 <u>Issuance of replacement Copy of Damaged Iqama</u>

#### Service Description

This service is provided to companies' owners and employees who desire to issue a replacement of damaged Iqama.

#### Service Documentations

- 1. A copy or number of the commercial registration.
- 2. A copy if Investment License.
- 3. A copy of residency/lqama, if any.

#### **■** Service Rules and Restrictions

- 1. Fill the "Issuance of Iqama form" approved by General Department of Passports.
- 2. Fill the "loss of Iqama form" approved by General Department of Passports.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

## **©** Expected Time for Service Implementation

#### 10.02.10 Addition of Dependents to Paterfamilias

#### Service Description

This service is provided to companies' owners who desire to add a dependent to paterfamilias.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the passport with the visa for those who came on a residence visa with the head of the Paterfamilias.
- 4. The original copy of Paterfamilias Iqama.

## **Service Rules and Restrictions**

- 1. A copy of birth certificate shall be submitted if the dependent is born in the Kingdom of Saudi Arabia.
- 2. Fill the "Addition of Dependent form" approved by General Department of Passports.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

## © Expected Time for Service Implementation

#### 10.02.11PRINT Application

## Service Description

This service is provided to entities who desire to issue PRINT document to be provided to other government entities.

## Service Documentations

- 1. A copy of commercial registration.
- 2. A copy of the investment license.
- 3. A letter from the company or establishment stating the request for PRINT document.

#### **■** Service Rules and Restrictions

N/A

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers (Jeddah and Riyadh cities).

## © Expected Time for Service Implementation



#### 10.02.12Bio Fingerprint

# Service Description

This service is provided to companies or establishments who desire to introduce the fingerprint service for its investors and general managers.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. Submission of the original and a copy of the passport.
- 4. Submission of the original and a copy of Iqama for residents .

#### **Service Rules and Restrictions**

N/A

# **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# **Application Mechanism**

Ministry of Investment investors' relations centers (Jeddah and Riyadh cities).

#### © Expected Time for Service Implementation

#### 10.02.13 Amendment of Passport Data

#### Service Description

This service is provided to companies' owners and managers who desire to amend passport data.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- Submission of the passport with which they have entered the Kingdom and the new subsequent passports with copies thereof.
- 4. The original copy of Iqama.

#### **Service Rules and Restrictions**

• Fill the "Amendment of Data form" approved by General Department of Passports.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Mechanism Mechanism

- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers

#### © Expected Time for Service Implementation

#### 10.02.14Transferring sponsorship and modifying higher professions

#### Service Description

This service is provided to entities that desire to transfer the sponsorship or amend high profession (General Manager, CEO, Chairman)

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. Submission of original passport alongside a copy of it.
- 4. Submission of original Iqama alongside a copy of it.
- 5. Submission of the waiver letter issued by the previous Employer authenticated by the Commerce Chamber.
- 6. Submission of the letter issued by the entity to amend the profession and transfer the sponsorship.
- 7. Submission Ministry of Labor and Human Resources approval letter on the sponsorship transfer according to Service No (10.05.03) of this Manual and on the profession amendment according to Service No (10.05.05) of this Manual.
- 8. Delegation approved for the applicant with a proof of delegating person identity or power of attorney.

#### **Service Rules and Restrictions**

- 1. Complete electronic procedures regarding the Employer's approval.
- 2. Fill the "Sponsorship Transfer and Profession Amendment form" approved by General Department of Passports.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-portal Absher platform and Muqeem platform.
- E-Services Portal Government Services General Department of Passports.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	106

#### 10.02.15 Services Transfer for Private Driver and Maid

# Service Description

This service is provided to companies' owners who desire to issue a new Iqama for the private driver or maid.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. The original and a copy of the passport.
- 4. A copy of the new Employer's Iqama.
- Submission of the waiver letter issued by the previous Employer authenticated by the General Department of Passports.
- 6. A copy of the driving license for the private driver.
- 7. Bank statement or Brent with salary from the social insurance.

#### **Service Rules and Restrictions**

- Submit the application on Musaned platform and obtain approval before proceeding to the General Department of Passports.
- 2. Fill the "Sponsorship Transfer form" approved by General Department of Passports.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-portal Absher platform and Muqeem platform.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### **Expected Time for Service Implementation**

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	107

#### 10.03 Ministry of Human Resource and Social Development

# 10.0301. Data Updating

#### Service Description

This service is provided to entities that desire to update their data.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of investment license.
- 3. Related Licenses by competent authority (if any).
- 4. A copy of Municipality License.

#### **■** Service Rules and Restrictions

A Saudi delegate registered as an establishment user or account manager in E-Services Portal.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E- Services portal of Ministry of Human Resource and Social Development.
- E-Services Portal Government Services Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

#### © Expected Time for Service Implementation



#### 10.030.2 Services Transfer of Expatriates

#### Service Description

This service is provided to foreign entities that desire to transfer the services of an expatriate to it.

#### Service Documentations

- 1. Submission of a letter to the Representative of Ministry of Human Resources and Social Development stating the desire of the applicant entity to transfer the expatriate to work for it authenticated by the Commerce Chamber.
- 2. A letter of waiver from the previous establishment on its publications certified by the Chamber of Commerce.
- 3. An acknowledgment from the concerned expatriate approving the transfer of sponsorship.
- 4. A copy of investment license.
- 5. A copy of the commercial registration.
- 6. A Copy of the residency/Iqama.
- 7. A copy of Passport.
- 8. Delegation approved for the applicant with a proof of delegating person identity or power of attorney.

#### **Service Rules and Restrictions**

- 1. Sponsorship transfer is carried out through Qiwa Platform by Ministry of Human Resource and Social Development.
- 2. The service is provided only to the accompaniers, dependents and persons having technical problems.
- 3. Fill the "Services Transfer form" authenticated by Ministry of Human Resource and Social Development.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Government Services Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers (Jeddah and Riyadh cities).

#### **Expected Time for Service Implementation**

Two working days

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	109

#### 10.030.3 Amendment of Entity Name

#### Service Description

This service is provided to foreign entities that desire to amend licensed name.

#### Service Documentations

- 1. A copy of the investment license before and after the amendment.
- 2. A copy of the commercial register before and after the amendment.
- 3. A copy of the Articles of Association before and after the amendment.

#### **■** Service Rules and Restrictions

N/A

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E- Services portal of Ministry of Human Resource and Social Development-Qiwa Platform.
- E-Services Portal Government Services Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers (Jeddah and Riyadh).

#### © Expected Time for Service Implementation



#### 10.030.4 Professions Amendment (High Professions)

#### Service Description

This service is designed for companies seeking to amend professions, such as General Managers, CEOs, and Chairpersons of the Board of Directors.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the Articles of Association.
- 4. A letter requesting the amendment of a profession on the company's publications certified by the Chamber of Commerce.
- 5. An acknowledgment from the expatriate requesting a change of profession.
- 6. Copy of the residency/Iqama.
- 7. A copy of the applicant's ID.

#### **Service Rules and Restrictions**

- E- Services portal of Ministry of Human Resource and Social Development Qiwa Platform.
- In the event of technical difficulties, the application can be submitted manually or through the Ministry of Investment's E-Services Portal - Government Services - Ministry of Human Resource and Social Development with the attached proof.
- A Saudi delegate registered as an establishment user or account manager in E-Services Portal.
- Fill out the form (transfer of services) approved by the Ministry of Human Resources and Social Development.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E- Services portal of Ministry of Human Resource and Social Development-Qiwa Platform.
- E-Services Portal Government Services Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers,

#### © Expected Time for Service Implementation

Two working days

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	111

#### 10.030.5 Activate a Company File

#### Service Description

This service is for establishments that desire to activate a new file.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. File activating request number.

#### Service Rules and Restrictions

E- Services portal of Ministry of Human Resource and Social Development

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment E-Services Portal – Complaints and inquiries.

# **Expected Time for Service Implementation**

#### 10.030.6 Deactivate a Company File

#### Service Description

This service is for establishments that desire to deactivate their file with the Ministry of Human Resources and Social Development.

#### Service Documentations

- 1. A copy of the revocation of the commercial register.
- Revocation of relevant licenses.

#### **Service Rules and Restrictions**

- An account manager for the establishment.
- The application shall be submitted through the electronic services of the Ministry of Human Resources and Social Development. In case no appointed account manager for the unified number is available, a legitimate power of attorney for a Saudi agent must be provided with a copy of the ID.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E- Services portal of Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers,

#### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	113

#### 10.030.7 Convert Establishment File Under Procedure

#### Service Description

This service is designed for establishments that desire to convert their file into a company.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the Articles of Association.
- 4. A statement from the Ministry of Commerce.
- 5. A letter of undertaking certified by the Chamber of Commerce and addressed to the Ministry of Human Resources and Social Development (to transfer all labor and the absence of labor outside the Kingdom or visas not used).
- 6. Certificate of revocation or transfer of ownership of licenses to a company (Municipality Ministry of Transport Ministry of Health Ministry of Education Ministry of Information).
- 7. A copy of the employer's ID.

#### **Service Rules and Restrictions**

- Pay the combined bill.
- Address notes, if any.
- No outstanding labor issues on the facility.
- No expired work permits.

#### **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers,

#### © Expected Time for Service Implementation

#### 10.030.8 Unified Number Account Manager

#### Service Description

This service is for establishments that desire to register an account manager in the Ministry of Human Resources and Social Development.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of the Articles of Association.
- 3. A copy of the applicant's ID.
- 4. A letter from the establishment requesting the registration of an account manager certified by the Chamber of Commerce.

#### Service Rules and Restrictions

- E- Services portal of Ministry of Human Resource and Social Development.
- In the event of technical difficulties, the application can be submitted manually or through the Ministry of Investment's E-Services Portal - Government Services - Ministry of Human Resource and Social Development with the attached proof.

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

• Ministry of Investment investors' relations centers

#### © Expected Time for Service Implementation

# 10.030.9 Visa Issuance for High Professions

#### Service Description

This service is designed for companies that desire to issue a new work visa for higher professions (General Manager, CEO, Chairman of the Board of Directors).

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the Articles of Association.
- 4. A Copy of Passport.
- 5. Specify the nationality and destination of arrival.

#### **■** Service Rules and Restrictions

• If a visa has been issued in the past for one of the higher professions, the second visa will be issued through the E-Services of the Ministry of Human Resources through the establishment's account.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Complaints and inquiries.
- E- Services portal of Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers,

#### © Expected Time for Service Implementation



#### 10.03.10 Work Permit Issuance for High Professions

#### Service Description

This service is designed for companies that desire to issue a work permit for higher professions (General Manager, CEO, Chairman of the Board of Directors).

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A Copy of Passport.
- 4. A copy of Boarder Number.

#### ■ Service Rules and Restrictions

N/A

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Complaints and inquiries.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

# ① Expected Time for Service Implementation



#### 10.03,11 <u>Update Expatriate Information</u>

#### Service Description

This service is provided for establishments seeking to update expatriate information.

#### Service Documentations

1. Copy of the residency/Iqama.

#### **Service Rules and Restrictions**

N/A

### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Government Services Ministry of Human Resource and Social Development.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers,

#### **Expected Time for Service Implementation**

10.04 Recruitment Affairs Department at the Ministry of Interior

10.04,01 <u>bring in a resident's family</u>

#### Service Description

This service is designed for companies that desire to bring in High professions' family, such as General Managers, CEOs, and Chairpersons of the Board of Directors.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the Articles of Association.
- 4. A letter to the Ministry of Investment certified by the Chamber of Commerce.
- 5. A letter to recruitment affairs certified by the Chamber of Commerce.
- 6. Copy of the residence.
- 7. Passport copy.
- 8. A copy of the marriage contract and the wife's passport.
- 9. Birth certificates for children with copies of their passports.

#### **Service Rules and Restrictions**

 Fill out the application form, whether for residence or visit, noting that all data is completed accurately, and then stamped by (employer) and ratified by the Chamber of Commerce before submitting it to the Recruitment Affairs Department.

#### **★** Service Fees

Payment of fees for the government entity providing the service, if any.

#### Application Mechanism

- E-Services Portal Complaints and inquiries.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers

#### © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	119

#### 10.05 General Organization for Social Insurance

#### 10.05.01 Change Account Manager

#### Service Description

This service is provided for companies that desire to change the account manager in The General Organization for Social Insurance's website.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A letter from the establishment on its official publications requesting the amendment of the account manager certified by the Chamber of Commerce.

#### ■ Service Rules and Restrictions

• Fill out the application form "employer's operations form" approved by the Social Insurance.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- E-Services Portal Complaints and inquiries.
- General Organization for Social Insurance's E-Services Portal.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

# © Expected Time for Service Implementation

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	120

#### 10.050.2 General Separation of Individual Establishments from the Company

#### 2 Service Description

This service is provided for companies that desire to separate their establishments on the General Organization for Social Insurance's website.

#### Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of the Articles of Association.

#### **Service Rules and Restrictions**

• Fill out the application form "employer's operations form" approved by the Social Insurance.

#### **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

- General Organization for Social Insurance's E-Services Portal.
- If you encounter any technical problem, we will be pleased to serve you at Ministry of Investment investors' relations centers.

# © Expected Time for Service Implementation



# 10.06 Ministry of Foreign Affaires

#### 10.060.1 Attestation of Commercial Documents

# Service Description

This service is provided for companies that desire to certify their official commercial documents (articles of association, commercial registration extracts, financial statements, official powers of attorney for companies, etc.).

#### Service Documentations

- 1. The original official documents to be attested.
- 2. Provide proof of the legal capacity of the applicant.

#### **Service Rules and Restrictions**

N/A

#### **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers.

#### © Expected Time for Service Implementation

# 10.060.2 Family Visits Service for High Professions on the E-Visa Platform

#### ☑ Service Description

This service is provided for companies that desire to issue family visits visa.

#### **?** Service Documentations

- 1. A copy of the commercial registration.
- 2. A copy of Investment License.
- 3. A copy of residency/Iqama.

#### **Service Rules and Restrictions**

N/A

#### **★** Service Fees

Payment of fees for the government entity providing the service, if any.

# Application Mechanism

Ministry of Investment investors' relations centers (Jeddah).

# @ Expected Time for Service Implementation

#### 10.060.3 **Destination of Arrival Modification**

#### Service Description

This service is provided to higher professions who have been issued a visa and wish to modify their destination of arrival to the Kingdom from countries where they have residence other than their countries registered in the passport.

#### Service Documentations

- 1. A copy of the applicant's residence in the country they wish to come from.
- 2. A copy of the visa that has been issued.

#### **Service Rules and Restrictions**

N/A

# **♦** Service Fees

Payment of fees for the government entity providing the service, if any.

# **Application Mechanism**

• E-Services Portal – Complaints and inquiries.

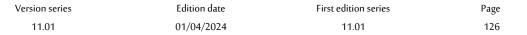
# **©** Expected Time for Service Implementation

# 11.00: GENERAL RULES AND PROVISIONS

# $11.01 \underline{Additional\ obligations\ depending\ on\ the\ type\ of\ license}$

Below are the restrictions stipulated in the investment license upon issuance with which the entity shall comply:

No	Activity		Restrictions
1	Trading Licenses	1.	Train 30% of Saudis
	(Foreign 100%)		
	Trading Licenses (With	1.	Train 15% of Saudis
	a Saudi partner)	2.	Not to open more than a shop per district
2	Industrial Licenses	1.	The licensee must rehearse the Ministry of Industry and Mineral Resources to obtain an
			industrial license and National Center for Environmental Compliance Obtaining an
			environmental approval.
3	Scientific and Technical	1.	Office may study the markets regarding the activity type of the company and prepare
	Office		reports on such study to the headquarters. Office shall submit to the Ministry of Investment
			annual summary on its activity
		2.	Office may neither implement any contracts nor carry out any commercial or investment
			activity directly or indirectly in the Kingdom as well as it may not charge any fees for training
			the Saudi technicians
		3.	Company shall comply with all regulations and instructions applicable in the Kingdom of
			Saudi Arabia and this license will be withdrawn if the company has breached its terms and
			the relevant official entities will be so notified
		4.	Ministry of Investment has the right to terminate or not renew the license whenever it is
			deemed that the role of the office is outside the purpose for which it is authorized
4	Consulting License for	1.	The office may study markets and prepare reports of this study for concerned bodies in the
	Technical & Economic		countries that want to have license. The office shall submit an annual summary of its
	Communication Offices		businesses to Ministry of Investment.
		2.	The office prohibited to execute any contracts, businesses, or investments in the Kingdom,
			directly or indirectly.
		3.	Ministry of Investment has the right to revoke the license or not to renew it whenever it
			deems that the office's role is beyond the authorized purpose.
5	Activities of holding	1.	Obtaining the prior approval of the Ministry of Investment for each project to be established
	companies		and investment in it.
6	Real estate license	1.	Obtaining the prior approval of the Ministry of Investment on any property to be owned or
			invested so that the cost of any project is not less than (30) million riyals land and building,
			provided that they are not within the boundaries of the cities of Mecca or Medina
7	General restrictions and	Lice	ense Applicant(s) / Entity shall be committed to the following:
	conditions to be		
	followed by the investor	1.	Obtaining the required post- Ministry of Investment license's governmental documents
			within 3 months of issuance of the Ministry of Investment license and obtaining the



# after receiving the license

necessary's documents or licenses from related government agencies - where requiredbefore or after obtaining Ministry of Investment license and Ministry of Investment should be notified by the investor if difficulties are faced in doing so not less than 3 months from the projects schedules start of operation.

- 2. Operating within the licensed field/industry.
- Implementing the project within the time- frame indicated in this application and within licensed location or branch.
- 4. Using licensed name as per Ministry of Investment an investment license- in all government documents.
- 5. Renewing Ministry of Investment license annually on time.
- Receiving Ministry of Investment follow-up officers, cooperating with them and furnishing all required documents and proofs requested during the visit.
- 7. Not marketing or selling any non-licensed inside the kingdom of Saudi Arabia.
- 8. Respecting intellectual property rights of others.
- 9. Taking all necessary measures to protect the environment.
- Respecting all local laws and regulations issued by Saudi ministries/ agencies for the entity and its employees.
- 11. Notify Ministry of Investment of any change in contact address, P.O Box, email or phones and fax numbers within (10) working days of the change using Ministry of Investment designed forms no (13.01) from this manual.
- 12. Aware of the Ministry's entitlement to licensing fees, and the financial compensation for subscription in the services of the Investor Relations Centers, for the entire period required for the license, and my inability to claim a refund of it or part of it when the facility's activity stops or the license is canceled before the end of its term for any reason.

#### Investor(s) acknowledges and undertakes:

- To abide by all rules and regulation started in the Foreign Investment act issued under the Royal Decree No (M/1) dated (15/01/1421 H) and all of its corresponding Executive Rules and guarantee the authenticity of the documents, information and data presented herein with this application.
- That licensee shall be use the license issued by the Ministry of Investment only for the purpose for which the license issued. The Saudi Arabian Government and Ministry of Investment will not be held responsible towards any part for any acts of misconduct committed, directly or indirectly, by the licensee, whether inside or outside Saudi Arabia, in violation of any laws of Saudi Arabia or elsewhere. Furthermore, Ministry of Investment reserves the right to revoke the license at any time if the license is convicted of any illegal acts or is deemed to pose national.

Version series

Edition date 01/04/2024

First edition series 11.01

Page 127

- That the purposes of this application is to obtain an investment license to start legitimate investment activity/activities. The investment license is revocable if at any time the data and information presented are found false or inaccurate.
- That no final ruling/verdicts have been issued against the investor in violation of Foreign Investment Act.
- That no ruling/verdicts have been issued against the investor in monetary or commercial related violations whether inside or outside the kingdom of Saudi Arabia.
- That the investor(s) will transfer the capital declared in this application to a local bank once the investment licensed is issued.
- That the applicant who has obtained the investment license shall use it for the licensed purposes and that the Saudi Government and the Ministry of Investment will not directly or indirectly assume any liability towards third parties whether inside or outside the Kingdom of Saudi Arabia for any non-statuary action
- That the investor(s) have read and understood the above terms and conditions, commitments, obligations and undertakings and have agreed to them.
- That the name(s) and signature(s) on this application belong to him/them or his/their legal representative and the signature of the letter is considered as his/theirs.

#### 11.02 License Cancellation by the Ministry of Investment (Punitive Cancellation)

Entities for which Ministry of Investment has issued a cancellation resolution is entitled to implement the decision to cancel by:

- Submit a renewal application for liquidation purpose, as per Service No (9.02) of this Manual.
- Finalize the status of workers registered under the entity, and close the entity's file with the Ministry of Human Resource and Social Development.
- Settle outstanding dues with the General Organization for Social Insurance (GOSI) and close the entity's file .
- Settle outstanding dues of the department of Zakat and Income Tax and close the entity's file .
- Cancellation of municipality license.
- Cancellation of licenses issued by other government agencies (if any).
- Cancellation of the commercial registration.
- Cancellation of the investor(s) residence permit(s), and perform final exit from the Kingdom.

#### **Observations:**

Foreign investor is entitled to the following services:

- 1. Renewal of residence permit, as per Service No. (09.05) of this Manual;
- 2. Exit-re-entry visa for the investor whose license is revoked, as per Service No. (09.06) of this Manual.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	129

# 11.03 Types of Licenses, Minimum Capital Requirement and Percentage of Saudi Partnership

			Minimum Saudi
No	License Type	Minimum Capital (SR)	Participation (%)
1	Commercial with Saudi Partner	26,666,667	% 25
		Foreign capital shareholding not less than twenty million	
		(SR 20,000,000) and partnership not more than % 75.	
	% 100 Foreign Commercial	30,000,000	
2	Communications		% 40
3	Communications Value Added		% 30
4	Insurance		% 40
5	Reinsurance		% 40
6	Property Financing	200,000,000	% 40
7	Property Investment	*The value of each project is not less than 30,000,000	
		(covering land and construction); the land and building	
		will be outside the perimeter of the two Holy Mosques	
8	Professional Licensing		% 25
9	Management of Construction		% 25
	projects, detailed engineering		
	design and EPC contracts		
10	Public transport (bus	500,000	% 30
	transportation within cities)		
11	Public transport (metro	500,000	% 20
	transportation within cities)		
12	Joint Stock Company	500,000	
13	**Joint Stock One person company	5,000,000	
14	practice other transports activities	10,000,000	
15	Digital Brokerage	2,000,000	
16	Collection of financing agencies debts	10,000,000	

<sup>\*</sup> Related to the limit of the cost of a single project to be constructed. There is no minimum limit for the capital of property development projects.

<sup>\*\*</sup> Government and semi-government companies are excluded

#### 11.04 Rights of Foreign Investor

#### First: Rights of Foreign Investor in Investment

#### First: Rights of Applicant of Issuance of New Investment License

- 1. The right to respond the application of new license.
- 2. The right that the refusal of the new license shall be justified.
- 3. The right to appeal of refusal resolution before the Board of Grievances.

#### Second: Rights of Foreign Investor throughout License Term

- 1. The right to enjoy all benefits, incentives and guarantees granted to the national project as per regulations and instructions according to Law of Foreign Investment.
- 2. The right to renew the license (for the completed application).
- The right to get a suitable period to cure breaches observed.
- 4. The right to respond the written letter of breaches within the specified period.
- 5. The right to own the property according to the regulations of Non-Saudis' Ownership of Property according to Section No (6) of this Manual.
- 6. The right that investor's investments may not be confessed without juridical judgment as well as the right that expropriation of the same will only be done for public interest against a compensation according to Law of Foreign Investment.
- 7. The right that the sponsorship of non-Saudi employees is covered by the licensed entity.
- 8. The right that the sponsorship of the investor is covered by the licensed entity in case of the fulfillment of the rules and conditions stipulated in Service (9.04) of this Manual.
- 9. The right to transfer or otherwise legally dispose of his/her portion from the sale of his/her share, the surplus of the liquidation or earnings achieved by the entity abroad as well as the right to transfer the amounts necessary for fulfilling any contractual obligations of the project.
- 10. The right to respond the application of license amendment (for the completed application).
- 11. The right to obtain a justified refusal for any amendment application otherwise it will be included under special application in services manual.
- 12. The right to respond any inquiry or complaint.

#### Third: Rights of Foreign Investor after License Cancellation

- 1. The right to appeal Ministry of Investment resolutions after being aware thereof before Appeals Committee.
- 2. The right to appeal Appeals Committee's resolutions after being aware thereof before the Board of Grievances.
- 3. The right to issue license for liquidation purpose.
- 4. The right to sponsorship transfer for the resident foreigner who initiates the application of license cancellation voluntarily according to Service No (9.02) of this Manual.
- 5. The right to obtain exit and re-entry visa for one time for the revoked license according to Service No (9.06) of this Manual.
- 6. The right to obtain exit and re-entry visa for accompaniers.
- 7. The right to renew Iqama for one time for the revoked license according to Service No (9.05) of this Manual.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	131

# **Second**: Jurisdiction of Judicial Authorities and Quasi-judicial Committees

Judicial Authorities and	Lord distance of Francisco Lord and Alexander	
Quasi-judicial Committees	Jurisdiction as per Foreign Investment's Needs	
District Court	Lawsuit to prevent exposure to possession and lawsuits to repossess	
	2. Lawsuits which value does not exceed twenty thousand (20,000) Saudi riyals.	
	3. Lawsuits related to lease in which rental value does not exceed one thousand (1,000)	
	Saudi riyals per month; provided that such lawsuit does not include claiming more	
	than twenty thousand (20,000) Saudi riyals.	
	4. Lawsuits related to employment contract in which wage or salary does not exceed one	
	thousand (1,000) Saudi riyals per month; provided that such lawsuit does not include	
	claiming more than twenty thousand (20,000) Saudi riyals.	
	5. Lawsuits of damages because of beneficiaries whether single persons or others.	
General Court	All in-kind lawsuits related to the property.	
	2. All lawsuits of damages because of property itself including preventing of	
	establishment of weddings hall or petrol station.	
	3. Lawsuit to prevent exposure to possession of the property and lawsuits to repossess	
	the property.	
	4. Lawsuits which value exceeds twenty thousand (20,000) Saudi riyals.	
	5. Other lawsuits that deemed by law within the jurisdiction of the general court.	
Administrative Courts	1. Have jurisdiction over lawsuits relating to the cancellation of administrative decisions	
	provided by concerned parties, when the cause of the appeal is lack of jurisdiction, the	
	presence of a defect in the formation or the cause, violation of rules and regulations,	
	fault in their application or interpretation, or abuse of power, including the disciplinary	
	decisions, decisions issued by the quasi-judicial committees and disciplinary councils,	
	as well as decisions by associations of public benefit, and their equivalents related to its	
	activities. The refusal or refrainment of the administrative body to make a decision that	
	should have been made according to laws and regulations shall be deemed	
	administrative decision.	
	2. Have jurisdiction over lawsuits of compensation submitted by concerned parties for	
	decisions or acts of the administrative body, lawsuits relating to contracts in which the	
	administrative body is a party, and disciplinary proceedings brought by the competent	
	authority. Administrative Court shall also have jurisdiction over requests to implement	
	foreign judgements and judgements of foreign arbitrators.	
Commercial Courts	The Commercial Court has jurisdiction over lawsuits arising from original business and	
	consequent business; provided that the following shall be fulfilled in order that commercial	
	disputes be under the jurisdiction of the Office:	
Version series	Edition date First edition series Page	

132

11.01

11.01

01/04/2024

	1. The Plaintiff is a merchant i.e. falling under merchant definition set forth in Article (1)
	of the Commercial Court Law.
	2. The defendant is a merchant as well.
	3. The subject of the dispute is pure or consequent business, therefore disputes other
	than business shall be excluded such as professions of: hospitals, clinics, law,
	consulting, engineering and accounting offices and other professions with professional
	nature. It is required as well as that the law has not excluded such dispute, where the
	provision of Article (3) stipulates that property lawsuits and its leases may not be
	considered business.
Executive Courts	Except for judgments and decisions issued in administrative and criminal lawsuits,
	execution judge shall have the authority to forced execution and supervision of the
	following:
	1. Judgments, decisions and orders issued by the courts.
	2. The judgments of arbitrators appended by execution order in accordance with the
	arbitration law.
	3. Magistrate records interpreted by the relevant bodies or ratified by the courts.
	4. Commercial documentations.
	5. Documented contracts and documentations.
	6. Judgments, judicial orders, the judgments of arbitrators and the documented
	documentations issued in a foreign country.
	7. Ordinary documentations which content is acknowledged entirely or partially.
	8. Contracts and other documentations that have the implementation force under the
	law.
Elementary Body for	Elementary Body has jurisdiction to settle the following finally:
Settlement of Labor	1. Labor disputes of any kind which value does not exceed ten thousand (10,000) Saudi
Disputes	riyals.
	2. Objection to the penalty imposed by the employer on the worker.
	3. The imposition of the penalties stipulated in this Law for the violation which its
	prescribed punishment does not exceed five thousand (5,000) Saudi riyals and for
	violations which its total prescribed punishment does not exceed five thousand
	(5,000) Saudi riyals.
	Elementary Body has jurisdiction to settle the following primarily:
	Labor disputes which value exceeds ten thousand (10,000) Saudi riyals.
	2. Compensation disputes for work injuries no matter the value of the compensation.
	3. Disputes of dismissal from work.
	'

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	133

	4. The imposition of the penalties stipulated in Labor Law for the violation which its	
	prescribed punishment exceeds five thousand (5,000) Saudi riyals and for violations	
	which its total prescribed punishment exceeds five thousand (5,000) Saudi riyals.	
	5. The imposition of the penalties for violations, which its punishment is a fine plus	
	consequent punishment.	
Elementary Customs	Customs Committee has jurisdiction over the following:	
Committee	1. Consider all smuggling offenses and the like.	
	2. Consider all crimes and offenses committed against the provisions of the Unified	
	Customs Law and its executive regulations.	
	3. Consider the objections to the collection orders pursuant to the provisions of Article	
	(147) of the Unified Customs Law.	
	4. Consider the objections submitted to the fines resolutions in accordance with the	
	provisions of Article 148 of the Unified Customs Law.	
	5. The judgments of Elementary Customs Committee may be appealed before the Appeal	
	Court of Customs Committee	
	6. This Committee shall consider cases filed and issue its decisions by majority.	
	7. Appeal period shall be thirty days from the date of notification of primary judgment	
	issued by default and from the date of its pronouncement if it issued in the defendant's	
	presence and judgments of the appeal committee shall be final.	
Committee for Settlement of	Committee for Settlement of Banking Disputes has the jurisdiction to settle offenses	
Banking Disputes	requiring punishment under Banks Control Law, in particularly banking lawsuits arising out	
	because of the bank's practicing of its banking activity such as opening credits, abroad	
	accounts, deposits, transfers and others. The Committee has no jurisdiction over lawsuits of	
	credit banks.	
Commission for Real	Consider all existing real property contributions (licensed and unlicensed).	
Property Contributions		
Zakat and Tax Objection	These Committees have jurisdiction over zakat and tax disputes arising out between the	
Elementary Committee	DZIT and the concerned parties.	
	<u> </u>	

#### 11.05 **Powers of Ministry of Investment**

#### Ministry of Investment is entitled to:

- inquire about the applicant(s) with any governmental or private entity inside or outside the Kingdom to verify the data
  or information provided by the license applicant, including the establishment's financial statements and any document
  the Ministry deems important. The applicant(s) shall not have the right to object thereto
- Obtain the necessary or required information concerning the license applicant(s) account from the Saudi Credit Office (SIMAH). In addition, it is entitled to disclose account information of the license applicant(s) or any other account with the commissioner of the Saudi Credit Office (SIMAH) and / or any other party approved by the Saudi Arabian Monetary Agency (SAMA), if necessary.
- 3. Use of the information of license applicant(s) before and after the issuance of the license in its various reports and issuances and it is entitled to disclose the information and data on the licensed investment to a third party as it sees fit.
- 4. Inspect the entity to ensure its compliance with the terms of the investment and its commitment to the terms, commitments and acknowledgments contained in this application and the investor is not entitled to object to that but he must cooperate in providing any information requested during the visit.
- 5. Issue a query certificate on the licensed entity to whoever request individuals or entities who wish to check the status of entity before dealing with or by the entity itself if so desired showing any registered irregularities or complaints about the entity, whether such irregularities have been decided on or not.
- Prevent the provision of some or all of the services for the investor / investors or for the entity until curing the irregularities committed by the entity, paying all fines and bringing a proof thereof.
- 7. The Ministry of investment is entitled to revoke the license permanently in cases where Ministry of Investment does not agree the application to extend the period specified in the schedule or when the non-seriousness of investor after the extension of the period is proved, and the licensed investor whose license is canceled shall bear consequences of this cancellation.
- 8. Impose any of penalties stipulated in Article (12) of in Law of Foreign Investment applicable in Kingdom of Saudi Arabia issued by Royal Decree No (M/1) date (15/01/1421 AH), if the foreign investor is proved to have committed any of the violations stipulated in Article (20) of Executive Regulations of Law of Foreign Investment issued by the Resolution of Saudi Arabian General Investment Authority Board at a previous period No (2/74) dated (12/05/1435 AH) and have cured such violation before the Ministry of Investment knowledge of such violation.
- Obtaining an investment license does not obligate other related government entities to grant work visas to investment
  owners and is subject to each entity's regulations.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	135

# 12.00: COMMUNICATION WITH MINISTRY OF INVESTMENT

#### 12.01 Mechanism of Communication with Ministry of Investment

Ministry of Investment welcomes communication with it through the following contact methods:

- You can communicate with customer service on toll free number of Ministry of Investment (8002449990) from the Kingdom and number (+966112035777) from outside the Kingdom.
  - Instant Chat by visiting Ministry of Investment website (www.misa.gov.sa) and accessing the entity's E-account and clicking on "help" icon.
  - Request to "re-contact" by visiting Ministry of Investment website (www.misa.gov.sa) and accessing the entity's
     E-account and clicking on "help" icon.
  - Ministry of Investment official Twitter account @MISACare.
  - Contact us through the e-mail (InvestorCare@misa.gov.sa).
- 2. To inquire on the status of transactions and applications registered with the Ministry of Investment, you can visit Ministry of Investment website (www.misa.gov.sa) and log in using the account of entity to know the status of the online application or the Department of Inquiries for the applications submitted through Ministry of Investment investors' relations centers.
- 3. For complaints, inquiries, suggestions and objections, please visit the website of the Ministry of Investment (www.misa.gov.sa) and log in using the account of entity to submit an application. In the unavailability of an account, you can take advantage of the general inquiry form in the Contact Us page at the Ministry of Investment website.
- 4. You can also suggest amendment to this manual according to the form of application of action amendment to the services manual directory No (13.02) of this Manual.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	137

# 12.02 Addresses of Ministry of Investment investors' relations centers

Detailed Address	Coordinates	QR CODE	Toll-free
R			
Imam Saud bin Abdul Aziz bin Mohammed			
Road after the intersection of Takhassusi St in		同級任何	
a westerly direction		7000 A 1000	
National Address:	24.737844, 46.637261		
Building No.: 3912			
Additional No.: 6229		Google Map	
Postal Code: 12382			
Jo	eddah		
Prince Sultan Street after the intersection of		ाम के <b>अ</b> ज्ञा	
Amal Street in a northerly direction			
Building No.: 7241	21.633861, 39.133348	<b>1000 (200</b>	
Additional No.: 2810			
Postal Code: 23621		Google Map 800	8002449990
Al	Khobar		
Tareq Bin Ziyad Street (Intersection of			
Granada Street)		回数料回	
Southern district	50.196423,26.348312		
Building No.: 7296	30.130123,20.310312		
Additional No.: 2231		Google Map	
Postal Code: 34227			
Madinah Al Munawwarah			
King Abdullah road - King Abdulaziz	2		
roundabout "Tabah" - Comprehensive	24.482325207094007		
Service Center Building No.: 7667	,39.57270753320472	ALCONOMIC TO THE PARTY OF THE P	
Additional No.:4428	,55.5. 2. 6. 55526 1. 2		
Postal Code: 42351			



# 13.00:FORMS

 Version series
 Edition date
 First edition series
 Page

 11.01
 01/04/2024
 11.01
 139

# 13.01 Form of Updating of Entity's Contact Details

M/s. Ministry of Investment	respected ,		
Peace and mercy of Allah and his blessings may be upon you			
We \ licensed by Min	istry of Investment under ( ) dated / /14 AH, registered		
in commercial register under (	) dated / /14 AH, having headquarters in,		
Road, Building No, Floor No, Office No	, having branches in and website is		
acknowledge and warrant that the entity addres	s chosen and approved to receive notices, communications, resolutions and		
others from the Ministry of Investment regard	ing entity license is the following email (). Entity		
assumes its responsibility for reading all message	ges directed to this email by the Ministry of Investment. This address shall		
cause all legal effects and the entity assumes ful	l liability for the legal results and consequences thereof .		
Entity acknowledges and warrants that Mr.	in his capacity as registered with General		
Organization for Social Insurance under Subso	cription No is the communication officer with the Ministry of		
Investment announced on the entity's website	and that contact details are as follows Office Tel.: Mobile:		
In addition	on, such officer has the right to receive notices, communications, resolutions		
and others from the Ministry of Investment by any possible way including email, deliver the entity's response on the same			
and submit the entity's applications to the Ministry of Investment. The entity is committed to notify the Ministry of			
$Investment\ of ficially\ immediately\ after\ appointment\ of\ another\ of ficer\ or\ change\ to\ his\ data\ or\ entity's\ address\ data\ .$			
Yours Sincerely ,			
Name:			
Signature :			
Position:			
Hijri Date :			
Official Seal of Entity:	Commerce Chamber's Approval:		

**14.00: APPENDICES** 

 Version series
 Edition date
 First edition series
 Page

 11.01
 01/04/2024
 11.01
 141

#### 14.01 Appendix (1): List of Businesses Excluded from Foreign Investment

#### **Industrial Sector:**

 Oil exploration, drilling and production. Except the services related to mining sector listed at (CPC 5115+883) in International Industrial classification codes.

#### Service Sector:

- 1. Catering to military sectors.
- 2. Security and detective services.
- 3. Real estate investment in Makkah and Madina.
- 4. Tourist orientation and guidance services related to Hajj .
- 5. Recruitment services.
- 6. Commission agents internationally classified at (CPC 621).
- 7. Fishing/ hunting marine living resources.

Version series	Edition date	First edition series	Page
11.01	01/04/2024	11.01	142

# 14.02 Appendix (2): Authorization To Register Articles Of Association

M/S Ministry of Investment	Respected		
Greetings,,			
We, Mr / as per (ID/Passport) No, and the company	registered under CR. No.( ) dated		
/ / 14H, its headquarter			
Acknowledge and confess to authorize Mr /as per (Saudi civil I	D — Passport "for non-Saudi") No:		
dated Nationality Contact information Office	Tel. No Mob No: E-		
mail: ()			
To establish an investment company in the kingdom of Saudi Arabia, th	ne Company /		
Therefore, He hereby be entitled to register the company's articles of as	ssociation; and amendments on it; and complete all		
necessary procedures with all government bodies in order to carry out	the business; receive activation code, notifications,		
resolutions and similar transactions related to licensing the company. The company undertakes to assume the			
responsibility, implications and legal consequences thereof.			
This attorney also cancels its predecessors from other previous attorney	ys, if any.		
Best Regards.			
Name:			
Signed:			
(Authenticated by	the Embassy)		

