

# Introduzione al concetto di Resilienza

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BSI Southern Europe**



# Who is BSI?



**Experienced**

The **world's first National Standards Body** established in 1901 and a **founding member of ISO**



**Trusted**

A **Royal Charter** company reinvesting profits back into our business to serve market needs



**Experts**

Standards Creation, Training, Certification, Software Solutions, Supply Chain Solutions and Specialist consultancy services



**Reputable**

**Thought Leaders** – Shaped the world's most adopted standards, including ISO 9001, ISO 14001, OHSAS 18001

**Number 1** certification body for ISO 27001 globally

# A truly global brand

80,000  
clients

182  
countries

3 regional  
hubs

73 offices  
worldwide

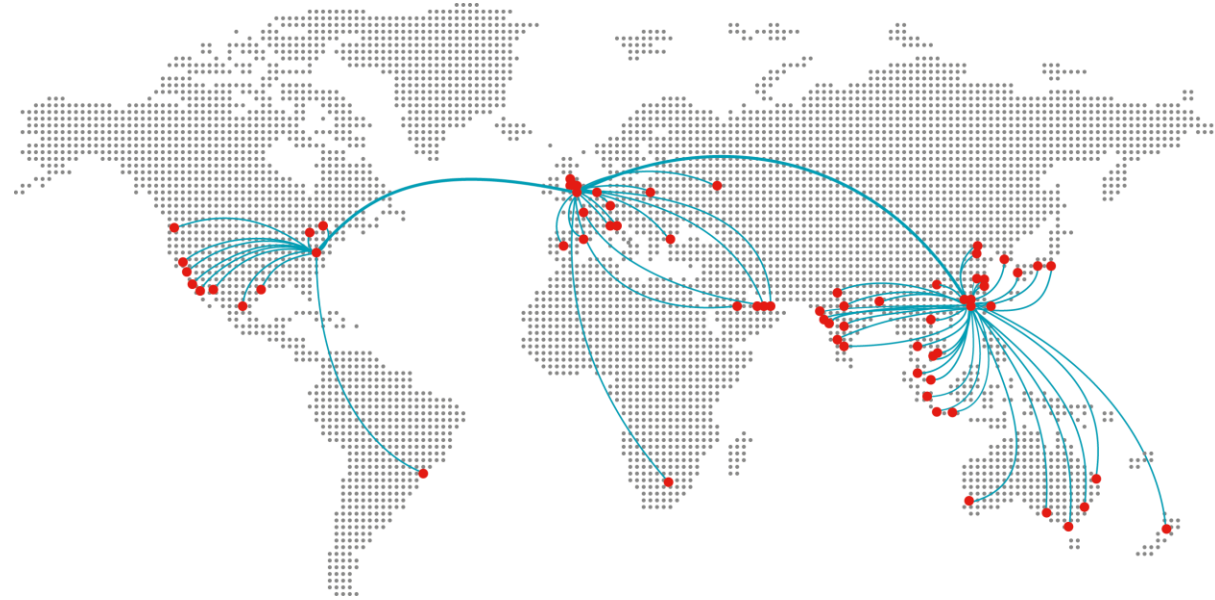
NPS +51

37,384  
standards  
published

51%  
of Fortune  
500

75%  
of FTSE  
100

68%  
of Nikkei  
Index



# BSI's end-to-end solutions make excellence a habit



## Shape

- Public Standards - PAS
- British Standards - BS
- European Standards - EN
- International Standards - ISO

10,000 experts

Standards contribute  
£8.4bn to UK economy



## Share

- Online Standards Portal
- Network Licenses

Over 37,000 standards  
in portfolio



## Embed

- In-Company Training
- Public Training
- Internal & Lead Auditor Training
- Self Assessment tools
- Gap Analysis
- Entropy Software™

Over 113,000 people  
trained in last 12  
months

BSI tutors rated  
8.9/10



## Assess

- Management Systems Certification
- Gap Analysis
- Verification services
- Supplier certification
- 2<sup>nd</sup> Party Assessment
- Self Assessment tools
- Product Certification
- Kitemark & CE marking

BSI assessors rated  
9.3/10

Over 195,000  
assessment days  
conducted globally at  
over 128,000 sites



## Support

- Entropy Software™
- BSI Excellerator™ Report
- Supply Chain Solutions
- Six Sigma Training
- Business Improver Training

93% of clients report that  
SCREEN improves their  
supply chain visibility

# BSI initiated four of the world's top five standards

Over 1.6m organizations worldwide use these standards as best practice, helping them to run more efficiently, saving money and resources

Rank	British Standard	International Standard	Topic
1.	BS 5750 (1979)	ISO 9001 (1987)	Quality
2.	BS 7750 (1992)	ISO 14001 (1996)	Environment
3.	-	TS 16949 (1999)	Auto Quality
4.	BS OHSAS 18001 (1999)	BS OHSAS 18001 *	Health and Safety
5.	BS 7799 (1999)	ISO 27001 (2005)	Information Security



# Organizational Resilience

Harnessing experience, embracing opportunity





# Unplanned Disruptions



Utility Supplies



Traffic & weather



Data, IT & systems



Telecom outages



People & sickness

# Organizational Resilience: new strategic priority

The world changed and organizations are facing different challenges and some disruptions will inevitably succeed...

**Developing an Organizational Resilience strategy is the only way for an organization to survive**





# Why is Organizational Resilience so important?

- A strategic imperative for global businesses in today's dynamic interconnected world.
- It reaches beyond risk management towards a more holistic view of business health and success, therefore allowing leaders to take measured risks with confidence, making the most of new opportunities.
- It helps organizations to **prosper** year on year, striving to stay ahead of competition through creation of sustainable advantage
- It delivers continual business improvement by embedding competence and capability across all aspects of an organization.
- Organizational Resilience is continually achieved over time through a number of elements, including on-going relationships and interactions with all stakeholders. It is not a one-off exercise.

**“An organization that can pass the test of time”**



**THANK YOU!**

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