Circular Economy at IKEA

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March 2014



Inspire and enable millions of customers to live a more sustainable life at home

2

Strive for resource and energy independence

3

Take the lead in creating a better life for people and communities

People & Planet Positive



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Resource and energy

independance



Turning wasto into

Resources





Our goals

We will take a lead in turning waste into resources. We will develop key resource chains securing recycled material, ensure key parts of our range are easily recycled and take a stand for closed loop society.

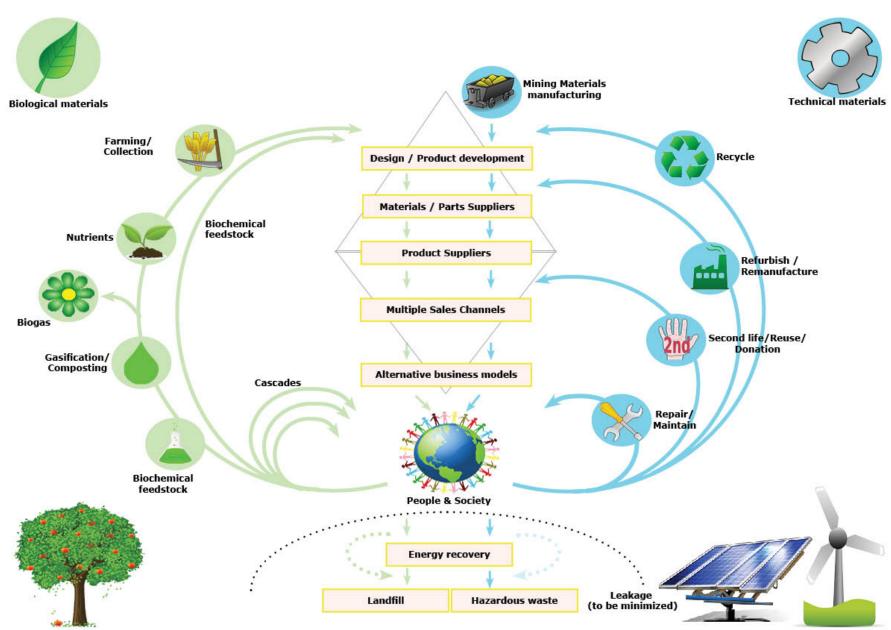
• strive for zero waste to landfill wherever possible, with a minimum of 90% of the waste from our stores and other IKEA operations sorted for recycling by the end of FY15;

• by the end of 2020 to reduce the waste from our stores with 10% (kg/m3) compared to 2013;

- to have material recycled 80% of the waste from our operations by 2020;
- enable customers to have clear and simple options for the reuse and recycling of appropriate categories of IKEA products, e.g. mattresses, sofas, appliances and light bulbs;
- target key raw material with dedicated "resource chain" projects to establish new flows of recycled materials



The circular economy model



IKEA will contribute to a circular economy by closing material loops coming from our products, operations and other external sources and by giving value, adding services and enabling our customers to maintain, repair, reuse and recycle home furnishing products







Our **customers** care

- Our customers are more receptive to sustainability.
- They want IKEA to actively help them.
- Customers thinking IKEA takes responsibility has remained unchanged for many years.

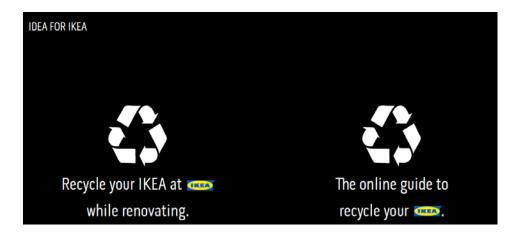


Our customers care





Great solutions for everyday waste management. But what about waste management for the products?

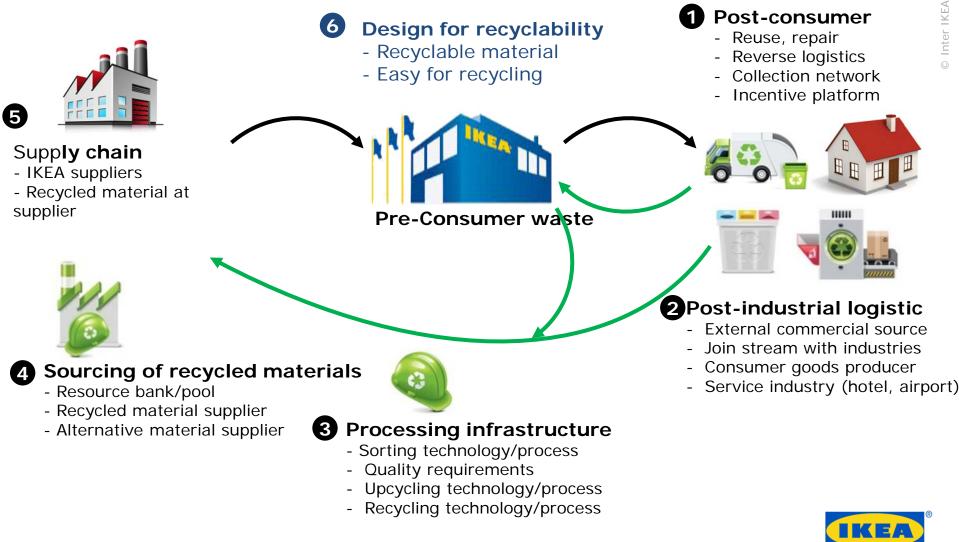




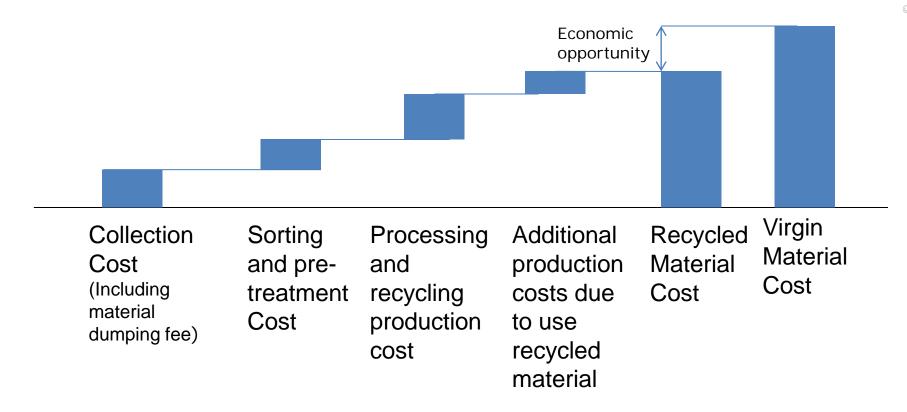
If only ikea had a "come pick up your recycling" service as well. pic.twitter.com/v4n2wrVS



How to approach circular economy



A sustainable opportunity must be economically sustainable





Current experiences







Second life - Italy

novità

Diamo valore al tuo *usato* IKEA

Se sei socio IKEA FAMILY potrai cambiare il tuo mobile IKEA e ricevere **un buono** da utilizzare per i tuoi nuovi acquisti!

Non perdere l'occasione di rinnovare il tuo arredamento IKEA e di voler bene all'ambiente!

IKEA' FAMILY

Scopri le condizioni del servizio e scarica il modulo >

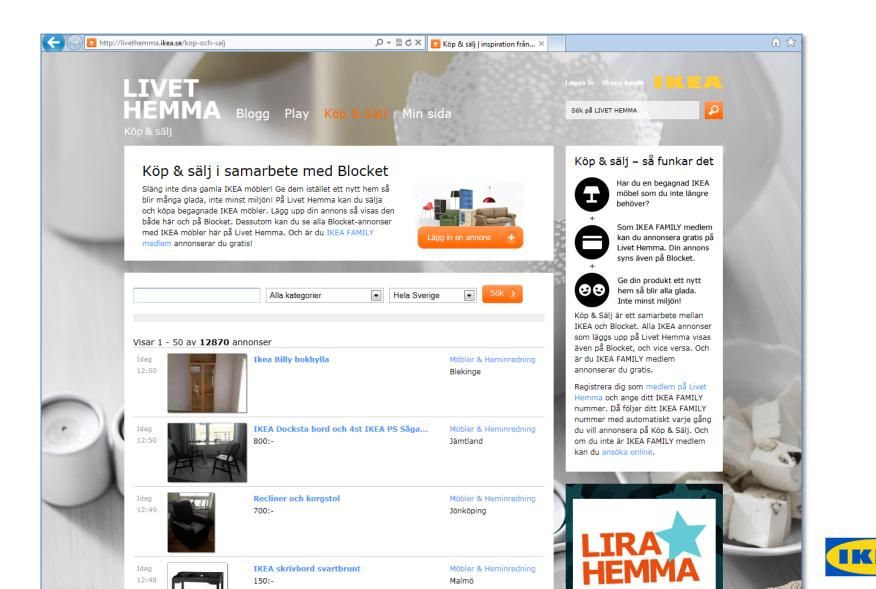




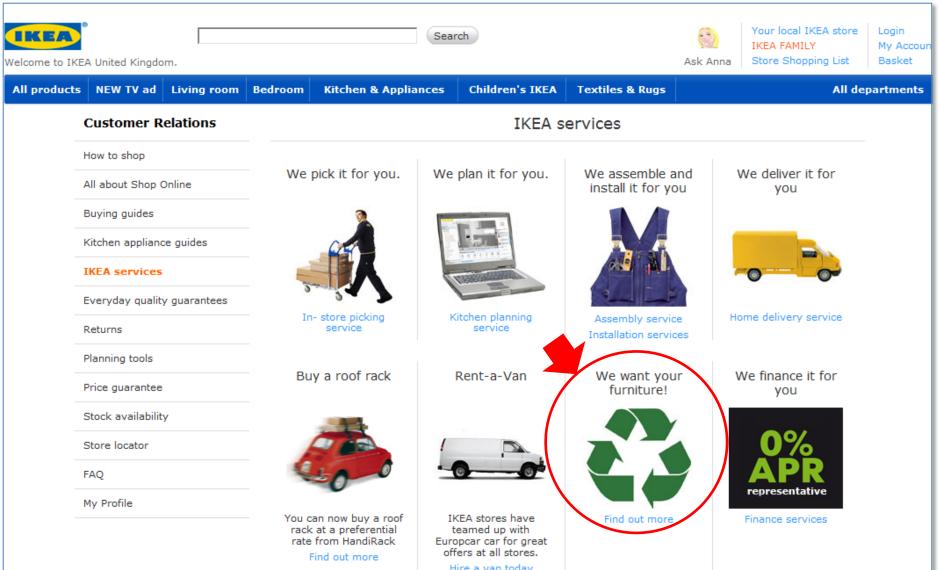




Second life - Sweden



Second life - UK



Second life - UK





Mattresses take back







Mattress take-back at IKEA in 21 countries by FY15. The initiative is linked to "where the good day starts". Defined sustainability staircase model for the take-back service.



Repair at IKEA

- IKEA components spare parts to customers and stores
- IKEA components furniture spare parts in Nordic countries => Global service
- Repair shop in IKEA China











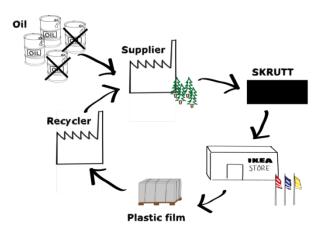
... gathered baled soft plastic waste from the 7 IKEA stores in Italy to be recycled

From Supplying:



- ... sorted, cleaned and transformed into raw plastic materials at the nearest recycling facility in Italy
- ... developed SKRUTT, in collaboration with IoS, Trading and a Supplier in Czech Republic

To a Resource Chain:

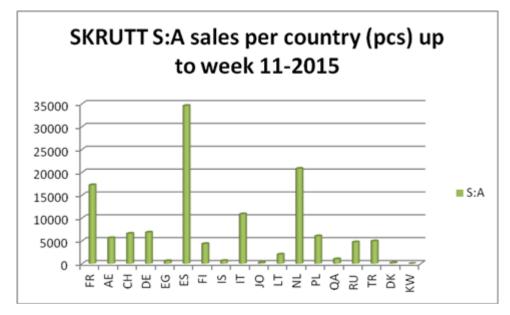




Ongoing experiences - Italy

Material reverse flow









Home is the most important place in the world