





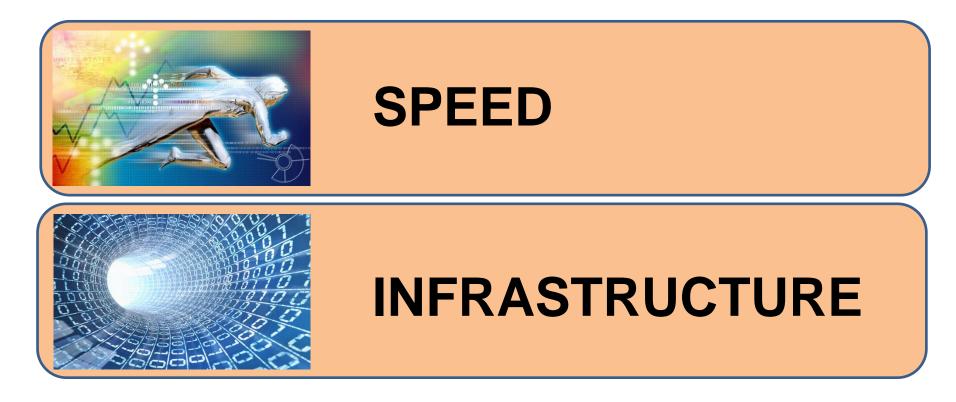
Smart people – verso un profilo professionale 4.0

Milano, 19.10.2016 Katrin Helber, AHK Italien / Dual.Concept Srl





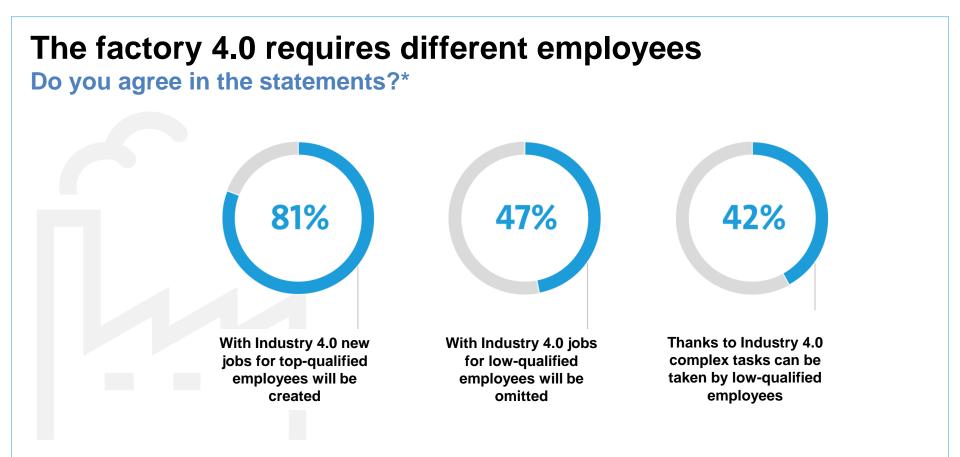












Basis: Alle befragten Industrieunternehmen | "Werte für »stimme voll und ganz zu« und »stimme eher zu« Quelle: Bitkom Research

bitkom

TOP 10 skills employees will need by 2020

in 2020

DUAI

FORMAZIONE PROFESSIONALE

- 1. Complex Problem Solving
- 2. Critical Thinking
- 3. Creativity
- 4. People Management
- 5. Coordinating with Others
- 6. Emotional Intelligence
- 7. Judgment and Decision Making
- 8. Service Orientation
- 9. Negotiation
- 10. Cognitive Flexibility

in 2015

- 1. Complex Problem Solving
- 2. Coordinating with Others
- 3. People Management
- 4. Critical Thinking
- 5. Negotiation
- 6. Quality Control
- 7. Service Orientation
- 8. Judgment and Decision Making
- 9. Active Listening
- 10. Creativity





Source: Future of Jobs Report, World Economic Forum



Smart people as the key factor for a successful Industry 4.0

Digitalization affects every business, it will not stop anywhere

Industry 4.0 changes job profiles

the 4.0-employee is able to take decisions together with the machines based on his process know-how and digital fitness

resilience for change and complex problem solving need trained employees focused on practical experience (e.g.training on the job, dual training)



Thanks for your attention!

More information about Dual Training in Italy: <u>team@dualconcept.it</u>